

Huawei Smart PV Community User Manual

Designed for Installers

Updated on August, 2025



Contents

Part 1. Company Account Registration & Certification

Part 2. Company Account Operation & Management

Part 3. Promotion and Reward

Part 4. Download Center

Part 5. Training & Exam

Part 6. Feedback

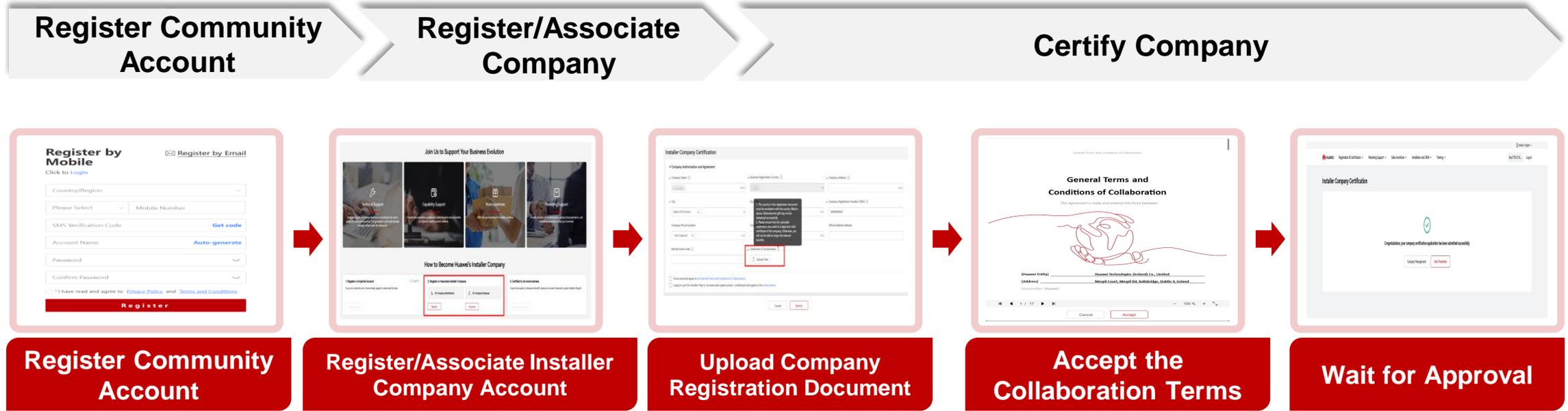
Part 7. Company Certification Standards

Contents

Part 1 Company Account Registration & Certification

- 1 Company Account Registration & Certification Procedure
- 2 How to Create a Uniportal Account
- 3 How to Register an Installer Company Account
- 4 How to Associate an Installer Company Account
- 5 How to Certify an Installer Company Account

1. Company Account Registration & Certification Procedure



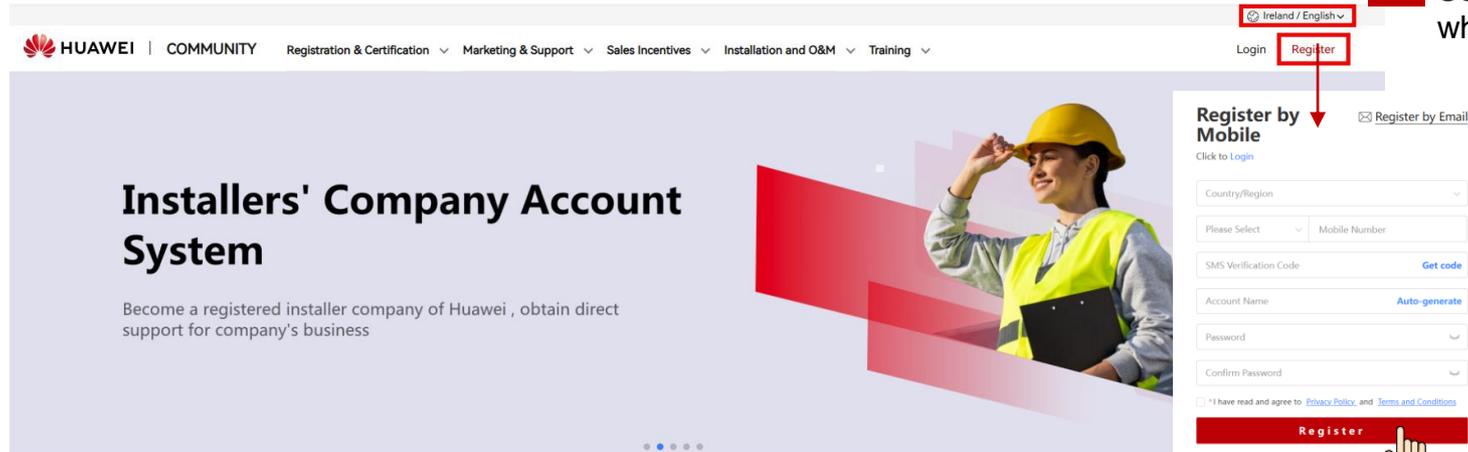
Portal		Process	
Homepage	Registration	Register Community Account	Enter personal info and agree to the privacy policy
	Registration & Certification	Register/Associate Installer Company Account	Enter company info and agree to the privacy policy
		Upload Company Registration Document	The company registration file is a legal and valid certificate of the company
		Accept Collaboration Terms	
		Wait for Approval	The regional/country administrator approves your application

2. How to Create a Uniportal Account

➤ **Web:** Register a Uniportal account on the website of Smart PV Community.

[HUAWEI Smart PV Community](#)
[| Installer Community Ireland](#)

Web address



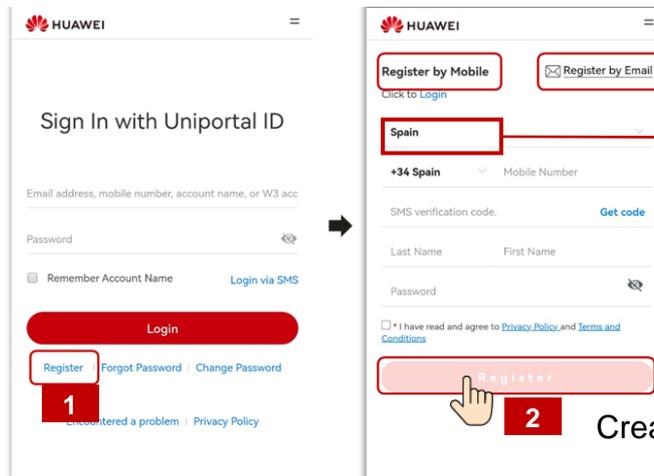
1 Select the country/region where the company is located.

2 Create a Uniportal account.

➤ **Mobile app:** Scan the QR code, and follow the onscreen instructions to register using your mobile phone number or email address.



Power-Partner app



Select the country/region where the company is located.

Create a Uniportal account.

* Note:

- For countries /regions without a dedicated website, please select "Global / English" in the language settings to register an account.
- Select the country/region where the company is located. Once selected, this cannot be changed.

3. How to Register an Installer Company Account (PC) For company administrator

Step 1. Click the top menu **Registration & Certification** and select **Company Registration and Certification**.

Step 2. For a company administrator, click **Register** to proceed to the installer company registration page.

The screenshot displays the Huawei Community website interface. At the top, the navigation menu includes 'Home', 'Registration & Certification', 'Marketing & Support', 'Rewards', 'Installation and O&M', and 'Training'. A dropdown menu is open under 'Registration & Certification', with 'Company Registration and Certification' highlighted and marked with a red '1'. Below the navigation, there are four support categories: 'Technical Support', 'Capability Support', 'More Incentives', and 'Marketing Support'. A large banner titled 'How to Become Huawei's Installer Company' is visible, with a 'Register' button highlighted and marked with a red '2'. To the right, a 'Register an Installer Company' form is shown, containing fields for 'Basic Company Information' (Company Name, Business Registration Country, City, Company Registration Number (CRN), Partner Invite Code) and 'Company Administrator Information' (Your Name, Job Title, Email, Phone Number). The form also includes a checkbox for 'I agree to the User Agreement and have read the Privacy Notice'.

3. How to Register an Installer Company Account (PC) For company administrator

Step 3. Fill in the company and administrator information and agree to the User Agreement and Privacy Notice.

Register an Installer Company 3

Please confirm whether you are the legal representative of your company, or have been authorized by your judicial representative to manage your company on the platform, and have the right to sign the online agreements and documents on the platform on behalf of your company. **Must be selected.**

▼ Basic Company Information

• Company Name 0/100 **Must be the same as that on the company business license.**

• Business Registration Country ⓘ **This refers to the country where your company is officially registered. You can enter this information only once, and it cannot be modified after submission. Please ensure that the correct country is selected.**

City Select (Pull Down)

• Company Registration Number (CRN) ⓘ **Enter the company registration number as shown on the business license, or provide a document code that verifies the company's official information.**

▼ Company Administrator Information

• Your Name 4/50 **Enter your account nickname.**

Job Title

• Email 27/50 **Enter your business email address.**

Phone Number 1/20

I agree to the [User Agreement](#) and have read... **Must be selected.**

I agree that Huawei and its authorized partners may send me the information about products, solutions, and marketing activities, so as to help continuously improve the products and services. My consent to receiving such information is not a condition of any purchase and may be revoked at any time and by any reasonable means. I understand that I can unsubscribe at any time.

3. How to Register an Installer Company Account (PC) For company administrator

Step 4. Click **Submit**. Once approved, the account will automatically become the first administrator.

The administrator can then grant administrator access to other employee accounts as needed.

Register an Installer Company

Please confirm whether you are the legal representative of your company, or have been authorized by your judicial representative to manage your company on the platform, and have the right to sign the online agreements and documents on the platform on behalf of your company.

▼ Basic Company Information

• Company Name 0/100 • Business Registration Country ^① ▼ City Select (Pull Down) ▼ ▼

• Company Registration Number (CRN) ^① ▼ Partner Invite Code ^① ▼

▼ Company Administrator Information

• Your Name 6/50 4/50 Job Title ▼ • Email 27/50

Phone Number ▼ 1/20

I agree to the [User Agreement](#) and have read the [Privacy Notice](#).

I agree that Huawei and its authorized partners may send me the information about products, solutions, and marketing activities, so as to help continuously improve the products and services. My consent to receiving such information is not a condition of any purchase and may be revoked at any time and by any reasonable means. I understand that I can unsubscribe at any time.



4. How to Associate an Installer Company Account (PC) For company employee

Step 1. Click the top menu **Registration & Certification** and select **Company Certification**.

Step 2. For a company employee, click **Associate** and enter your company name, your full name, job title, email address, and phone number.

Step 3. Click **Submit**. Wait for approval from the company administrator.

The screenshot displays the Huawei Community website interface. At the top, the navigation menu includes 'Home', 'Registration & Certification', 'Marketing & Support', 'Rewards', 'Installation and O&M', and 'Training'. The 'Registration & Certification' menu is open, showing 'My Profile' and 'Company Certification' (highlighted with a red box and a '1' icon). Below the menu, there are three main content areas: 'Technical Support', 'Capa', and 'More Incentives'. The 'How to Become Huawei's Installer Company' section is visible, with three steps: '1. Register a Uniportal Account', '2. Register or Associate Installer Company', and '3. Certified to...'. In step 2, the 'Associate' button is highlighted with a red box and a '2' icon. A modal form is overlaid on the right, titled 'Enter or search for your company name, ensuring it matches exactly with the name listed on the company's business license.' The form includes fields for 'Installer Company', 'Your Name' (First Name and Last Name), 'Job Title', 'Email', and 'Phone Number'. The 'Submit' button is highlighted with a red box and a '3' icon.

5. How to Certify an Installer Company Account (PC) For company administrator

Step 1. Click the top menu **Registration & Certification** and select **Company Certification**.

Step 2. Click **Check My Company** or **Join Now**, and then go to the **Installer Company Certification** page.

The screenshot displays the Huawei FusionSolar Loyalty Installers Program website. At the top, the navigation menu includes 'Registration & Certification', 'Marketing & Support', 'Sales Incentives', 'Installation and O&M', and 'Training'. A dropdown menu is open under 'Registration & Certification', with 'Company Certification' highlighted and marked with a red '1'. Below the navigation, there are three main sections: 'Technical Support', 'More Incentives', and 'Marketing Support'. The main heading is 'How to Become Huawei's Installer Company'. There are three steps: 1. Register a Uniportal Account (Logged in), 2. Register or Associate Installer Company (Registered), and 3. Certify Company Account to Get More... The 'Check My Company' button in step 3 is highlighted with a red '2'. Below this, the 'Huawei Fusionsolar Loyalty Installers Program' section is visible, with a 'Join now' button highlighted with a red '2'. On the right side, a red-bordered box shows the 'Installer Company Certification' form. The form includes fields for Company Name, Business Registration Country, Company Address, City, Zip Code, Company Registration Number (CRN), Company Phone Number, Company Official Email, Official Website Address, Partner Invite Code, and Certificate of Incorporation. There are also checkboxes for 'I have read and agree to the General Terms and Conditions of Collaboration' and 'Apply to join the Installer Map to increase sales opportunities. I understand and agree to the authorization.'

- Note: For details about certification standards and benefits, please refer to the certification introduction.
Click to view: [Company Certification Standards](#) [Installer Growth Map](#)

5. How to Certify an Installer Company Account (PC) For company administrator

Step 3. Enter your company's authorization details and upload the official company registration document.

Installer Company Certification **3**

▼ Company Authorization and Agreement

- Company Name ⓘ
Must be the same as that on the company business license.
- Business Registration Country ⓘ
[Dropdown menu]
- Company Address ⓘ
The address entered must exactly match the address listed on the company registration document.
- City
[Select (Pull Down)] [Dropdown menu]
- Zip Code
[Text input] 0/20
- Company Registration Number (CRN) ⓘ
Enter the company registration number as shown on the business license, or provide a document code that verifies the company's official information.
- Company Phone Number
+353 (Ireland) [Dropdown menu] [Text input] 0/20
- Company Official Email
[Text input] 0/50
- Partner Invite Code ⓘ
[Text input]
- Certificate of Incorporation ⓘ
Upload the company registration document.
[Upload Files]

I have read and agree to [the General Terms and Conditions of Collaboration](#).

I apply to join the Installer Map to increase sales opportunities. I understand and agree to the [authorization](#).

* Note: Please ensure that the uploaded registration document is a legally valid certificate of your company. Invalid or unofficial documents may result in disqualification from receiving associated benefits.

5. How to Certify an Installer Company Account (PC) For company administrator

Step 4. Accept the **General Terms and Conditions of Collaboration**.

Step 5. Click **Submit** and wait for approval from the country operations manager.

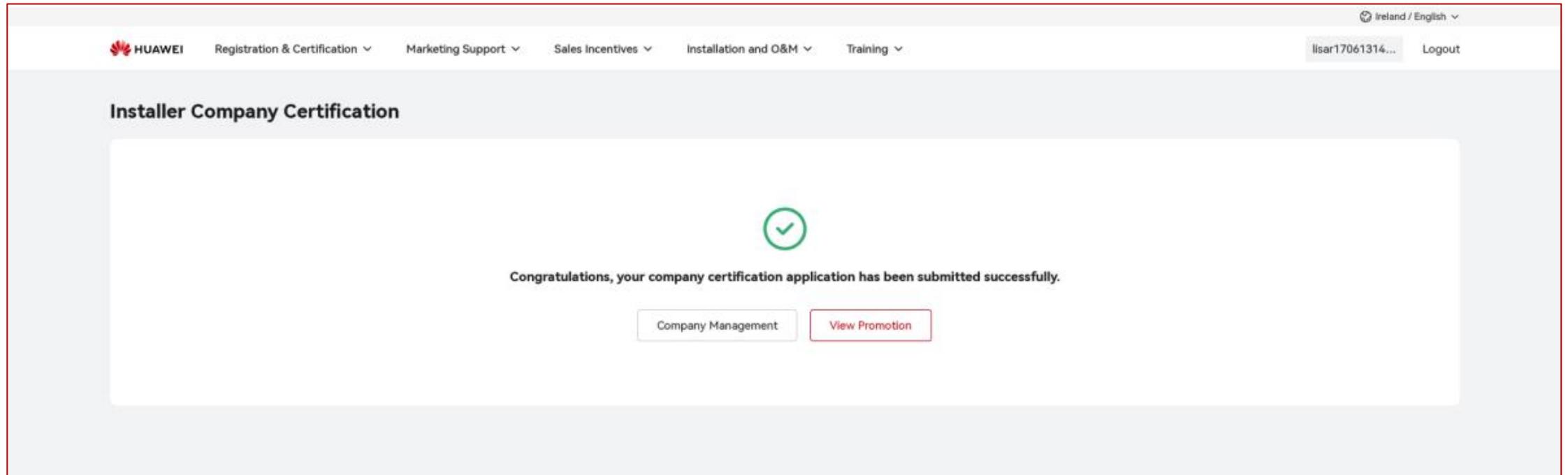
The image shows a two-part process. On the left is the 'Installer Company Certification' form. It has a section titled 'Company Authorization and Agreement' with various input fields: Company Name (10/100), Business Registration Country (dropdown), Company Address, City (dropdown), Zip Code (0/20), Company Registration Number, Company Phone Number (+353 (Ireland) dropdown, 0/20), Company Official Email (0/50), Official Website Address, Partner Invite Code, and Certificate of Incorporation (Upload Files). At the bottom, there are two checkboxes: 'I have read and agree to the [General Terms and Conditions of Collaboration](#)' and 'I apply to join the Installer Map to increase sales opportunities. I understand and agree to the [authorization](#)'. A red box highlights the first checkbox, with a red arrow pointing to a modal dialog on the right. A red box also highlights the 'Submit' button, with a red arrow pointing to the same modal dialog. The modal dialog is titled 'General Terms and Conditions of Collaboration' and contains the text: 'This Agreement is made and entered into force between:'. Below this is a red line-art illustration of two hands shaking. Underneath the illustration, there are two lines of text: '[Huawei Entity] Huawei Technologies (Ireland) Co., Limited' and '[Address] Mespil Court, Mespil Rd, Ballsbridge, Dublin 4, Ireland'. At the bottom of the modal, there are 'Cancel' and 'Accept' buttons. A red box highlights the 'Accept' button, with a red arrow pointing to it.

Certification can only be completed after acceptance of the general terms and conditions of collaboration.

* Note: To boost your sales opportunities, you can apply to join the Installer Map at the bottom of the **Installer Company Certification** page.

5. How to Certify an Installer Company Account (PC) For company administrator

The company certification application has been submitted successfully. Next, please wait for approval from the country operations manager.



* Note: If you have any questions, please use the [Feedback](#) feature to contact support.

I How to Register & Certify an Installer Company Account (App)

Step 1. Download the Power-Partner app



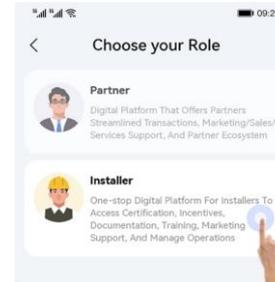
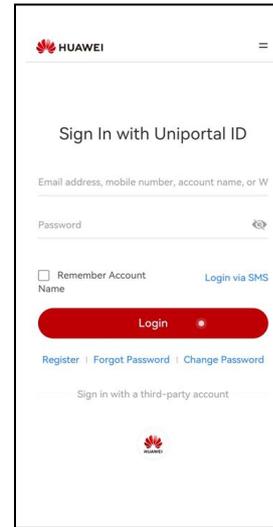
Scan the QR Code



Power-Partner app

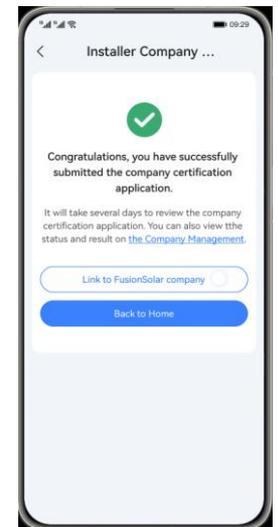
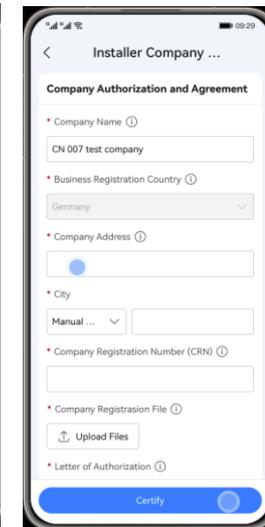
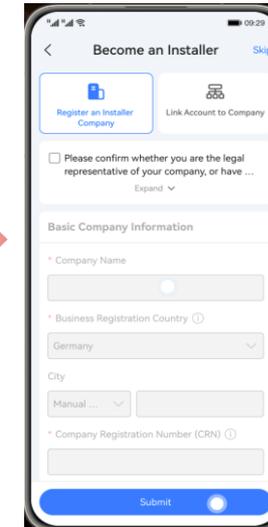
1. Download and install the Power-Partner app.
2. For Huawei phones, download the app from Huawei AppGallery.

Step 2. Log in or register an account



1. If you already have a community account, please log in directly.
2. If you do not have a community account, register a Uniportal account. After logging in, select the **Installer** role to proceed.

Step 3. Register and certify the company account



1. **Register Installer Company:** Fill in the information and submit. The company registration success page will be displayed.
2. **Associate Installer Company:** If your account is not a company administrator account, please associate it with the installer company account.
3. **Certify Installer Company:** Provide relevant company details and upload the official company registration document. After submission, please wait for approval from the country operations manager.

Contents

Part 2 Company Account Operation & Management

- 1 Introduction to Company Account Management
- 2 How to Upgrade Company Certification Level
- 3 How to Join the Installer Map
- 4 How to Bind FusionSolar Accounts with a Community Company ID
- 5 How to Add a Preferred Procurement Channel
- 6 How to Manage Company Employee Accounts

1. Introduction to Company Account Management (PC) Only for company administrator

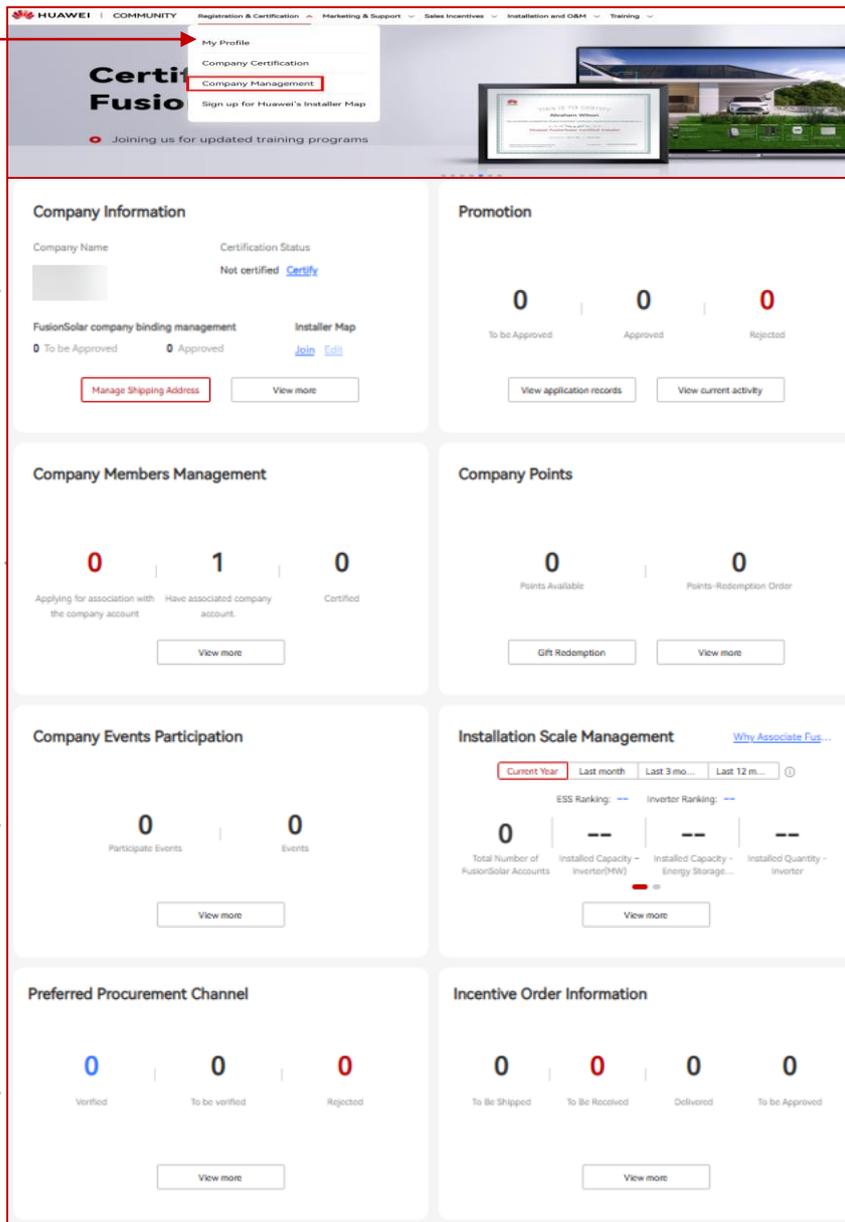
Entrance: Click the top menu **Registration & Certification** and select **Company Management**.

Company Information:
Administrators can view and edit company information.

Company Members Management:
Administrators can receive and approve association applications from employees.

Company Events Participation:
Administrators can view participated activities and ongoing activities.

Preferred Procurement Channel:
Administrators must add a maximum of two designated procurement channels to ensure that incentive activities are fulfilled by the added channel partners.



Promotion:
Administrators can view the latest incentive activities and the approval progress of participated programs (regional/country administrators approve incentive applications).

Company Points:
Administrators can view the obtained bonus points, redeemed bonus points, and bonus point redemption rules.

Installation Scale Management:
After adding FusionSolar accounts, administrators can query the installed energy storage capacity, inverter capacity, and total number of installations. (If associated FusionSolar accounts are not fully linked, the dashboard data may be inaccurate.)

Incentive Order Information:
Administrators can track the shipping status of orders related to incentive activities.

2. How to Upgrade Company Certification Level (PC)

The screenshot shows the Huawei Community website. The top navigation menu includes "Registration & Certification", "Marketing Support", "Sales Incentives", "Installation and O&M", and "Training". A dropdown menu is open under "Registration & Certification", with "Company Management" highlighted and marked with a red box and the number "1". The "Company Information" section is visible, showing "Company Name", "Certification Status" (Certified), and "Certification level" with an "Upgrade" button highlighted by a red box and the number "2". Below this, there are sections for "FusionSolar company binding management" and "Installer Map".

Step 1. Click the top menu **Registration & Certification** and select **Company Management**.

Step 2. Click **Upgrade** on the **Company Information** section.

Step 3. Fill in **Installed Capacity-Inverter** and **Installed Capacity-Energy Storage System**. Bind FusionSolar Company with the community company ID to get complete installation data.

Step 4. Submit your application and wait for approval from country operations manager.

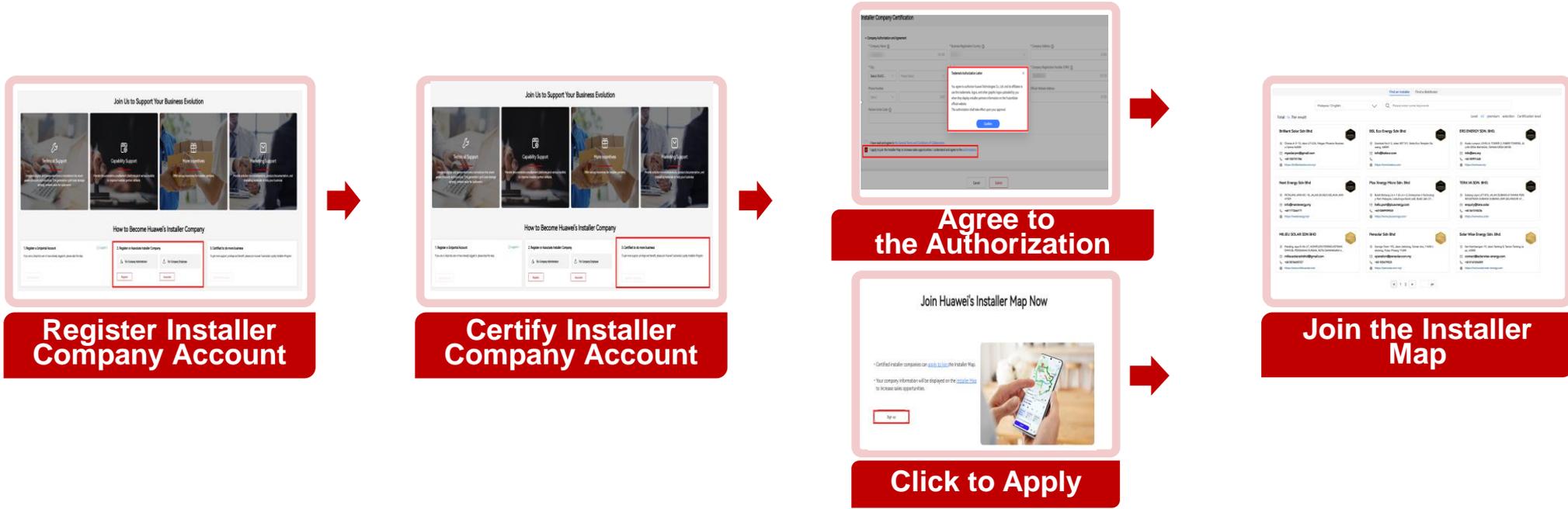
The screenshot shows the "Upgrading the company's certification grade" form. It includes a section for "Qualified Standard and Benefits" with input fields for "Installed Capacity- Inverter" (MW/Year) and "Installed Capacity - Energy Storage System" (MWh/Year). Below this is a table for "Company's Certified Engineer" with columns for "Preliminary engineer number" and "Senior engineer number", both showing "0". The "FusionSolar Account Management" section has buttons for "Add FusionSolar Account", "Batch Import", and "Delete", along with a "Time range" selector set to "Current Year". A table lists existing accounts with columns for "No.", "FusionSolar Account", "Installed Capacity - Inverter(MW)", "Installed Capacity - Energy Storage System(MWh)", "Created By", "Created On", and "Operation". A "Submit" button is highlighted with a red box and the number "4".

You have successfully submitted the application for upgrading the company certification grade. Please wait for the approval. The result will be sent by email.

[Process status](#)

3. How to Join the Installer Map (PC)

Four steps to apply for joining the installer map:



Portal		Installer Application Process	
Homepage	Sign up for Huawei's Installer Map	1. Register Installer Company Account	Enter company info and agree to the privacy policy
		2. Certify Installer Company Account	Upload registration file Accept the Collaboration Terms
		3. Agree to the Authorization	Fill in your company's authorization details to join the Installer Map
		3. Click to Apply	
		4. Join the Installer Map	Company information will be displayed on the <u>Installer Map</u>

3. Maintain Installer Map Information (PC)

The display position on the Installer Map is influenced by your company level.

Higher-level companies will appear in more prominent positions, increasing visibility to potential customers.

Company Name

Company Level

- ❑ Company Address
- ❑ Company Official Email
- ❑ Company Phone Number
- ❑ Official Website Address



[Find an installer](#) Find a distributor

Malaysia / English ▼

Total: 16 The result Level [All](#) [premium](#) [selection](#) [Certification level](#)

Brilliant Solar Sdn Bhd

📍 Cheras A-3-13, Jalan 2/142A, Megan Phoenix Business Centre 56000

✉ mysolarpro@gmail.com

☎ +60 183731786

🌐 <https://brilliant solar.com.my/>

BSL Eco Energy Sdn Bhd

📍 Gombak No.5-2, Jalan SET 3/1, Setia Eco Templer, Rawang, 48000

✉ info@bsleco.com

☎

🌐 <https://www.bsleco.com>

ERS ENERGY SDN. BHD.

📍 Kuala Lumpur LEVEL 8, TOWER 2, FABER TOWERS, JALAN DESA BAHAGIA, TAMAN DESA 58100

✉ info@ers.my

☎ +60 30991468

🌐 <https://www.ers.my>

Next Energy Sdn Bhd

📍 PETALING JAYA NO. 18, JALAN SS 5B/2 KELANA JAYA 47301

✉ info@nextenergy.my

☎ +60 177266177

🌐 <https://nextenergy.my/>

Plus Xnergy Micro Sdn. Bhd

📍 Bukit Bintang L4-1-1 & L4-1-2, Enterprise 4 Technology Park Malaysia, Lebuhraya Bukit Jalil, Bukit Jalil, 57...

✉ hello.pxm@plusxnergy.com

☎ +60 0389939050

🌐 <https://www.plusxnergy.com/>

TERA VA SDN. BHD.

📍 Subang Jaya LOT 873, JALAN SUBANG 8 TAMAN PERINDUSTRIAN SUBANG SUBANG JAYA SELANGOR 47...

✉ enquiry@tera.solar

☎ +60 361518236

🌐 <https://www.tera.solar>

MILIEU SOLAR SDN BHD

📍 Petaling Jaya B-06-27, KOMPLEKS PERINDUSTRIAN EMHUB, PERSIARAN SURIAN, KOTA DAMANSARA 4...

✉ milieusolarsdnbhd@gmail.com

☎ +60 0376655727

🌐 <https://www.milieusolar.com>

Pensolar Sdn Bhd

📍 George Town 192, Jalan Jelutong, Taman Ara, 11600 Jelutong, Pulau Pinang 11600

✉ operation@pensolar.com.my

☎ +60 105679323

🌐 <https://pensolar.com.my/>

Solar Wise Energy Sdn. Bhd.

📍 Seri Kembangan 19, Jalan Taming 8, Taman Taming Jaya, 43300

✉ contact@solarwise-energy.com

☎ +60 0167656001

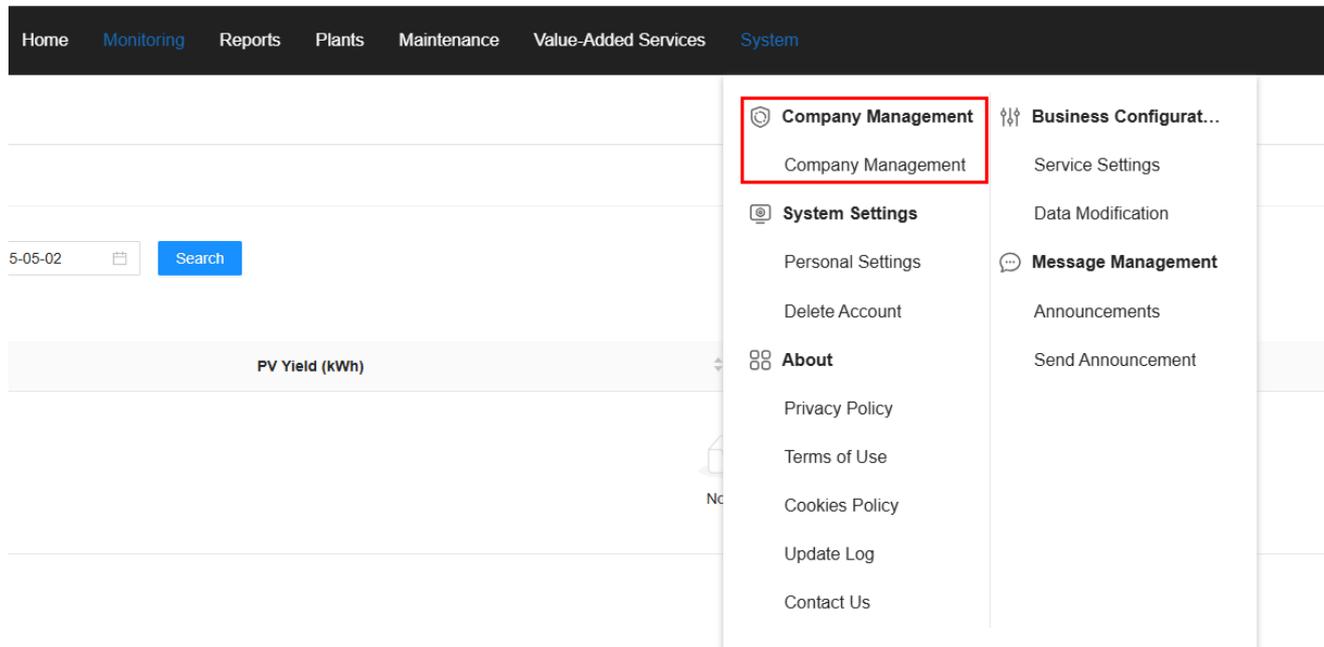
🌐 <https://www.solarwise-energy.com>

4. How to Bind FusionSolar Accounts with a Community Company ID (PC)

Step 1. Log in to FusionSolar with your company administrator account.



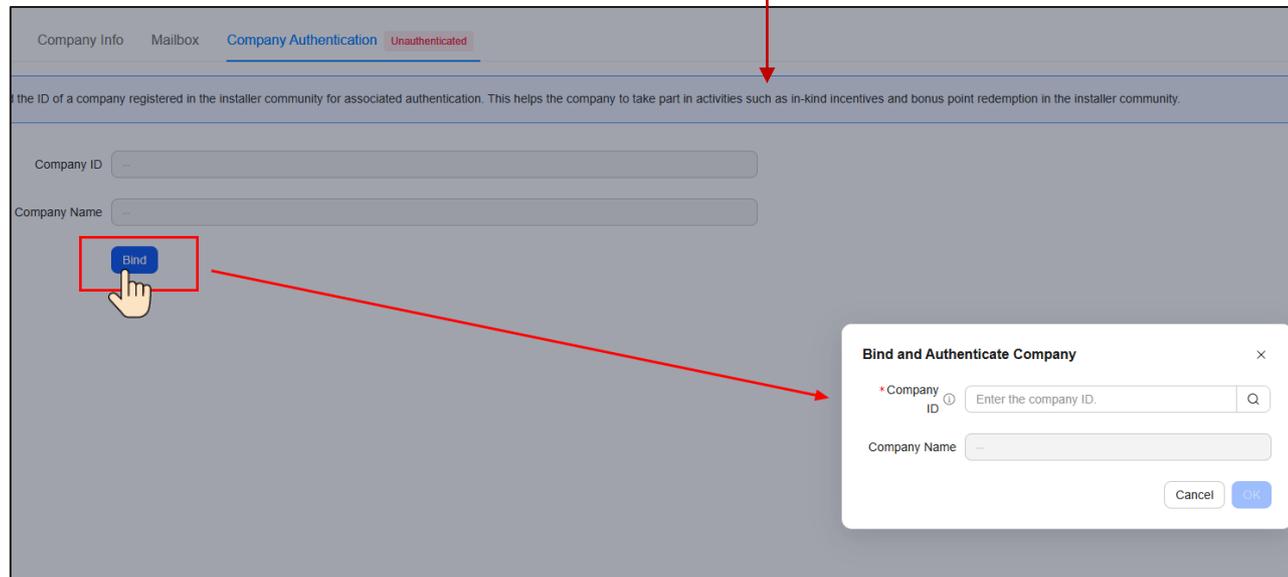
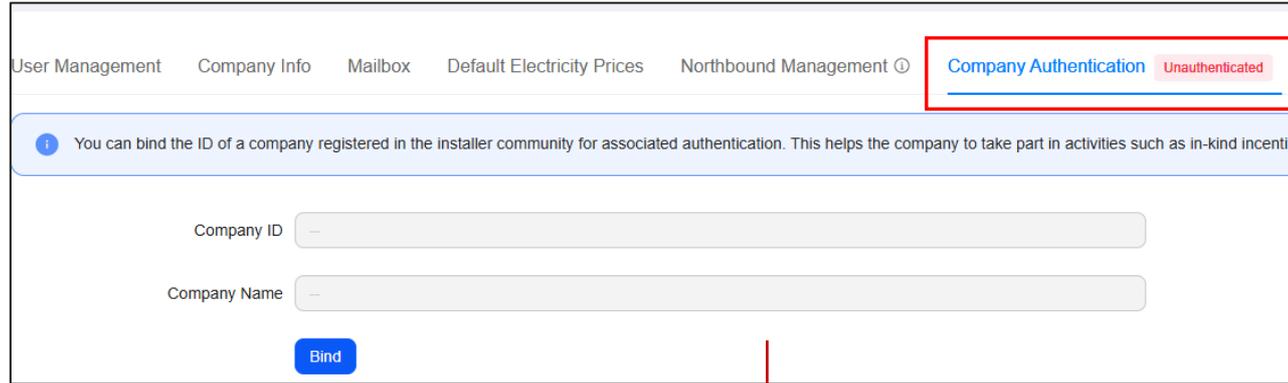
Step 2. Go to the **Company Management** page



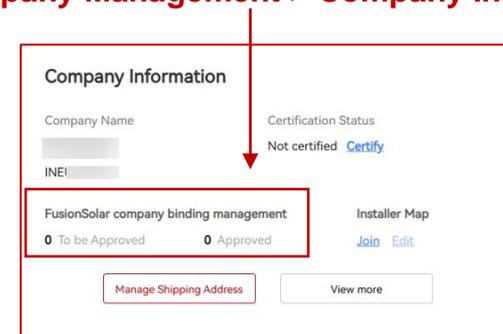
FusionSolar Web: <https://eu5.fusionsolar.huawei.com/unisso/login.action?service=https://eu5.smartdesign.huawei.com/user/v1/sso/validate>

4. How to Bind FusionSolar Accounts with a Community Company ID (PC)

Step 3. Go to **Company Authentication**, click **Bind**, and enter or search for your community company ID.



* Note: To find your community company ID, log in to the community website and choose **Registration & Certification > Company Management > Company Information**.



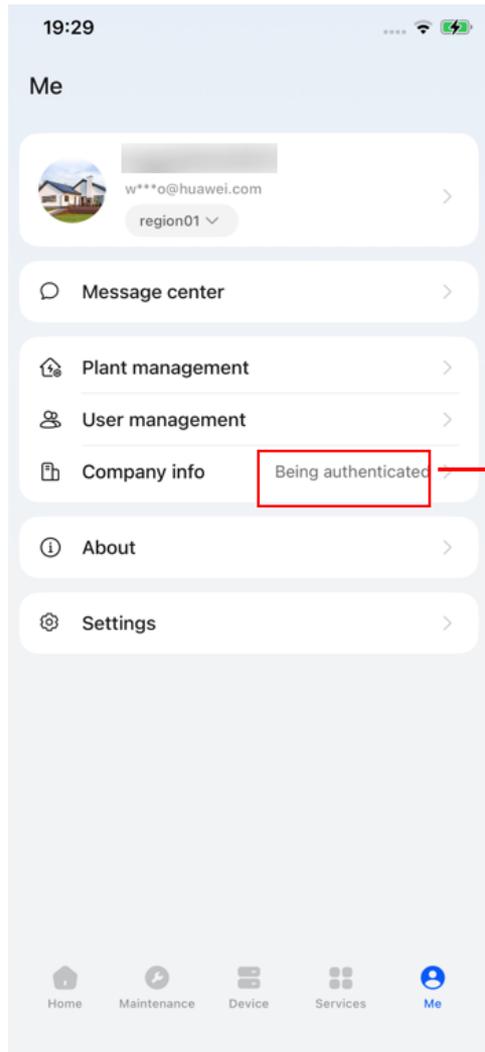
4. How to Bind FusionSolar Accounts with a Community Company ID (PC)

Step 4. The company administrator must approve the FusionSolar account binding application in: **Registration & Certification > Company Management > Company Information**

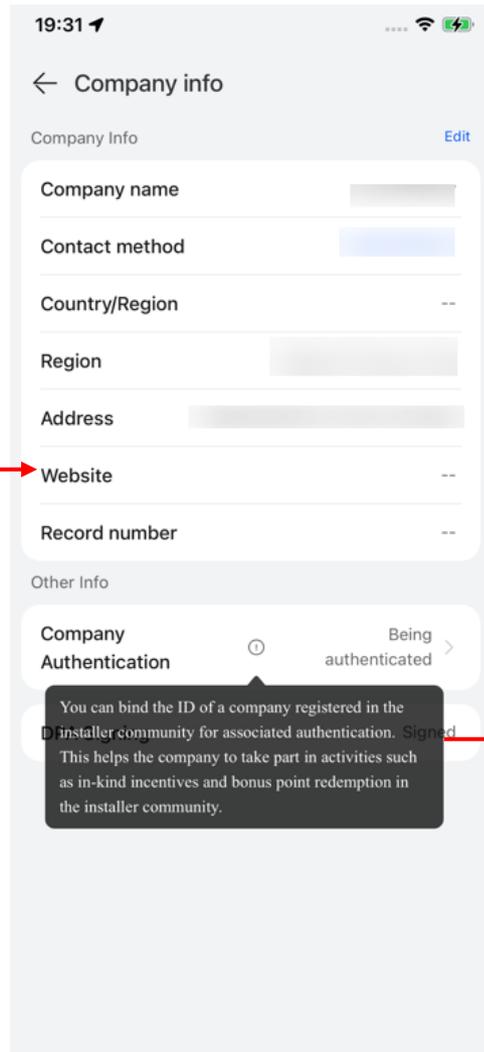
The screenshot shows the Huawei Community web interface. The top navigation bar includes 'HUAWEI COMMUNITY', 'Registration & Certification', 'Marketing & Support', 'Sales Incentives', 'Installation and O&M', and 'Training'. A dropdown menu under 'Registration & Certification' is open, with 'Company Management' highlighted. Below this, the 'Company Information' section is visible, showing 'FusionSolar company binding management' with '0 To be Approved' and '0 Approved' counts. A red box highlights this section, and an arrow points to the 'FusionSolar company binding management' tab in the main content area. The main content area shows a table with columns: Task ID, FusionSolar Company Name, Application Action, Application time, Application Company ID, Installer Company Name, Approval status, Binding Status, Approver, Approved time, and Operate. A red box highlights the 'FusionSolar company binding management' tab, and another red box highlights the 'Operate' column of the first row, which contains a dropdown menu with a checkmark and an 'X' icon. An arrow points from this dropdown to the text 'Agree to FusionSolar account binding.'

Agree to FusionSolar account binding.

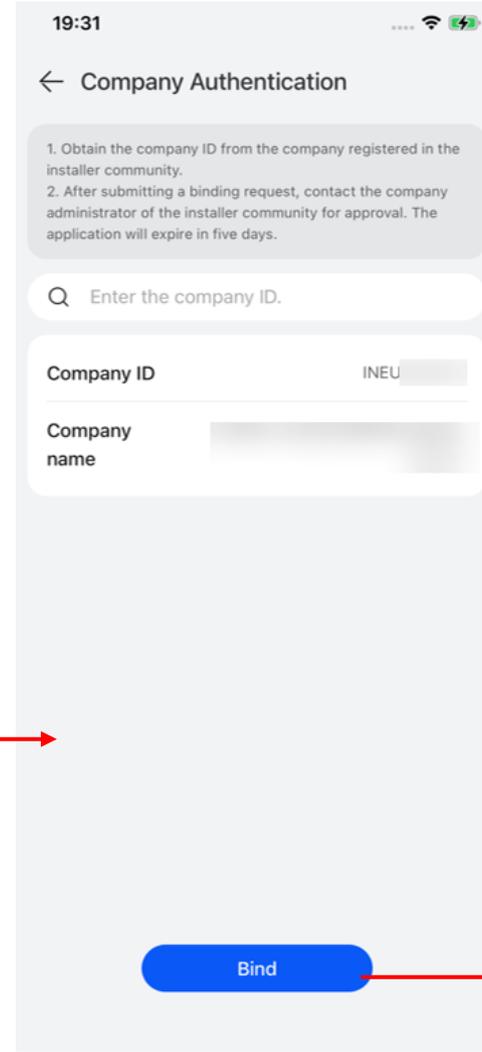
4. How to Bind FusionSolar Accounts with a Community Company ID (App)



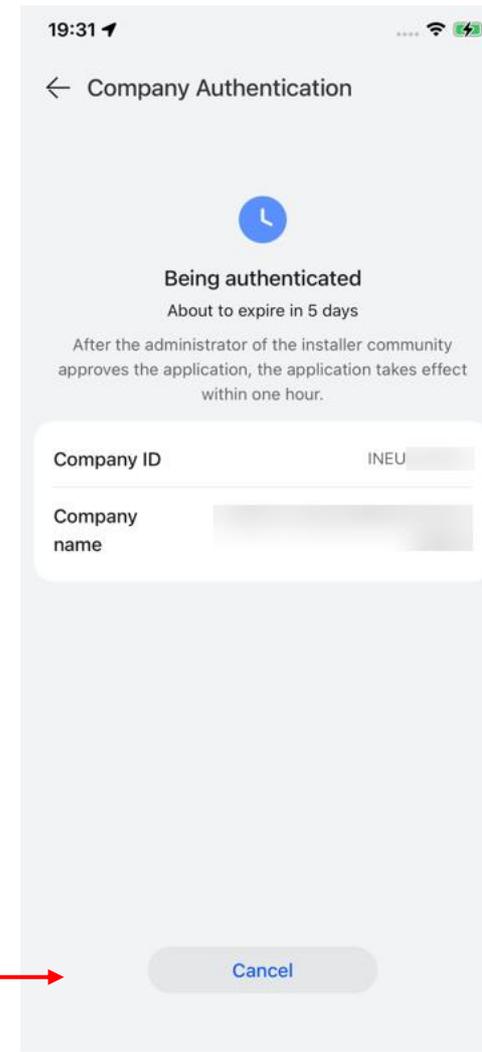
Step 1: Being authenticated



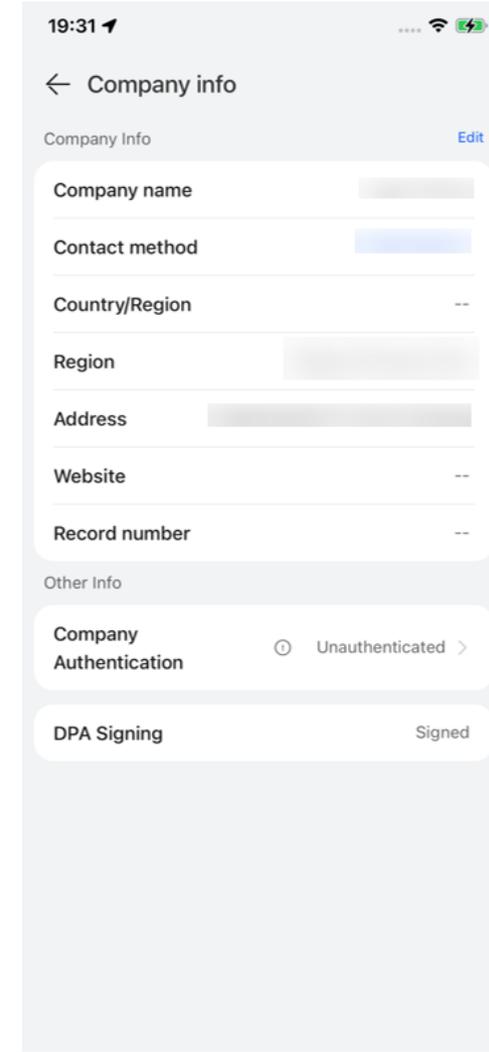
Step 2: Enter the Company info for authentication.



Step 3: After entering or searching the company ID of the Installer Community, click **Bind**.



Step 4: Enter the **Being authenticated** page screen.



Step 5: After the company administrator approves the application, **Authenticated** will be displayed.

5. How to Add a Preferred Procurement Channel (PC)

Reason for adding: Administrators must add designated procurement channels to ensure that incentive activities are fulfilled by the added channel partners.

Path:

Choose **Registration & Certification > Company Management > Preferred Procurement Channel > View more**, click **Add Preferred Procurement Channel**, select your country, and enter or search your partner name.

Rule:

You can add a maximum of two preferred procurement channels. The application takes effect only after being verified by the partner. **The association cannot be revoked within 30 days after the verification is successful.**

The screenshot displays the Huawei Community portal interface. The navigation path is highlighted with red boxes and numbers 1, 2, and 3. Step 1 points to the 'Company Management' link in the 'My Profile' section. Step 2 points to the 'Preferred Procurement Channel' link in the 'Preferred Procurement Channel' section. Step 3 points to the 'Add Preferred Procurement Channel' button in the modal form. The modal form contains the following fields and options:

- Note:** You can add a maximum of two Preferred Procurement Channels.
- Note:** The information cannot be modified within 30 days after the verification is successful.
- Country:** Ireland
- Partner name:** Enter a value
- Partner code:**
- Buttons:** Cancel, Save as Draft, Submit

5. How to Add a Preferred Procurement Channel (PC)

Administrators must add designated procurement channels to ensure that incentive activities are fulfilled by the added channel partners.

Preferred Procurement Channel

To provide better services, please specify a Preferred Procurement Channel, which may be used as the preferred channel for device incentive distribution so that you can receive incentives promptly.

Note: You can add a maximum of two Preferred Procurement Channels. The application takes effect only after being verified by the partner. The association cannot be revoked within 30 days after the verification is successful.

Add Preferred Procurement Channel

Country	Partner name	Partner code	Status	Created On	Operate
Ireland	[blurred]	[blurred]	To be verified	2025-07-17 17:34:49	[refresh icon]
Ireland	[blurred]	[blurred]	To be verified	2025-07-17 16:21:29	[refresh icon]

5

4

Wait for the partner to verify. If the partner agree to be your procurement channel, the status will be verified. If not, the status will be refused.

Clicking this button can revoke your application for the preferred procurement channel.

Notice [close icon]

Are you sure you want to revoke the application for the Preferred Procurement Channel?

Cancel Confirm

6. How to Manage Company Employee Accounts (PC)

Administrators can receive and approve association applications from employees.

The screenshot shows the Huawei Community interface. The top navigation bar includes 'HUAWEI | COMMUNITY' and several menu items: 'Registration & Certification', 'Marketing & Support', 'Sales Incentives', 'Installation and O&M', and 'Training'. A dropdown menu is open, showing 'My Profile', 'Company Certification', 'Company Management' (highlighted with a red box and a '1'), and 'Sign up for Huawei's Installer Map'. Below the dropdown, there are sections for 'Company Certification' (with 'Not certified' and a 'Certify' link), 'Promotion' (with 'To be Approved', 'Approved', and 'Rejected' counts), and 'Company Points'. The 'Company Members Management' section (highlighted with a red box and a '2') shows '0' 'Applying for association with the company account', '1' 'Have associated company account', and '0' 'Certified'. A 'View more' button is highlighted with a red box and a hand cursor. A red arrow points from this button to a detailed view of the 'Company Members Management' table. The table has tabs for 'All Members', 'To be Approved', 'Associated', and 'Expired'. The table columns are 'Uniportal Account', 'Tel', 'Email', 'Unbinding Date', 'Certification Exam Status', 'Status', and 'Edit'. A red box highlights the 'Cancel Administrator Permission' button in the 'Edit' column of the table.

If an administrator wishes to cancel their administrator permissions, they must first designate another employee as the new administrator. To do this, go to **Company Members Management** and select **Upgrade to Administrator** for the chosen employee.

* Note: An administrator cannot unbind their account from the company if no other administrator account exists.

Contents

Part 3 Promotion and Reward

- 1 Overview of Bonus Points and Incentives
- 2 How to Earn Bonus Points
- 3 How to Find Bonus Point Rules
- 4 How to Redeem Gifts
- 5 How to Find Gift Orders
- 6 How to Find Incentive Activities and Redeem Incentives
- 7 Why Can't Some SNs Be Redeemed?
- 8 How to Urge Incentive Orders
- 9 Points Redemption FAQ

1. Overview of Bonus Points and Incentives

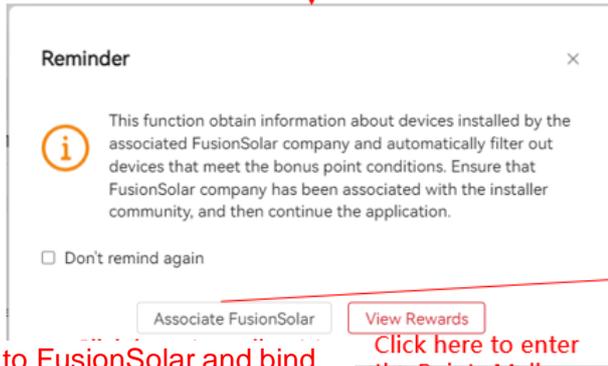
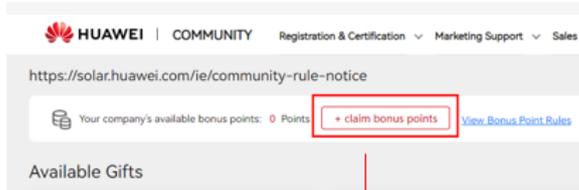
Bonus points and installation incentives are Huawei's discounts for installers. If your company level is higher than Certified, after installing devices and bringing them online, you can redeem gifts in the **Rewards** tab or redeem devices in the **Promotion** tab based on your progress.



2. How to Earn Bonus Points

When FusionSolar accounts are associated with a community company ID, bonus points can be automatically calculated after specified devices are installed and commissioned on the cloud.

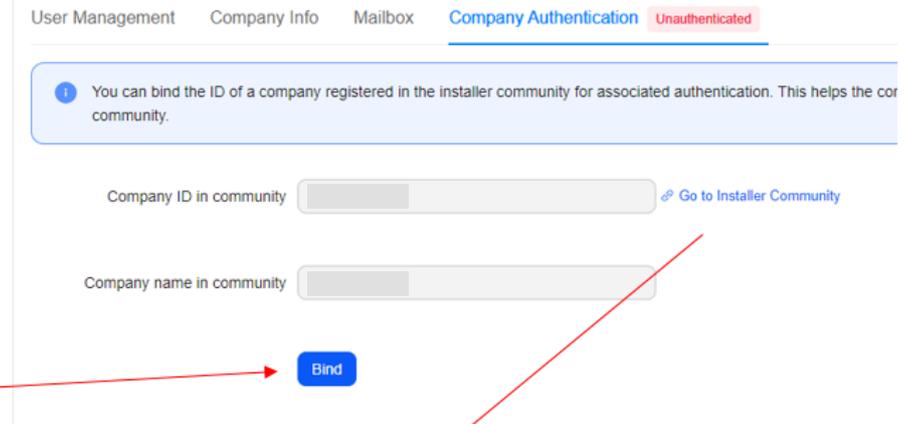
Installer Community



Click here to redirect to FusionSolar and bind accounts to the community company ID.

Click here to enter the Points Mall

FusionSolar



Home / Company Account Management / FusionSolar company binding management

Company Information		Shipping Address Management		FusionSolar company binding management						
Task ID	FusionSolar Company Name	Application Action	Application time	Application Company ID	Installer Company Name	Approval status	Binding Status	Approver	Approved time	Operate
	公司	binding	2025-02-06 12:26:27			Pending Approval	Not bound	--	--	✓ x

3. How to Find Bonus Point Rules

Registration & Certification > Company Account Management > Company Points > Bonus Point Rules.

You can view the bonus point rules of the current website. You can also use the top navigation bar and choose **Sales Incentives > Rewards > View Bonus Point Rules** to find the **Bonus Point Rules** page.

The screenshot shows the Huawei Community website's 'Bonus Point Rules' page. The top navigation bar includes the Huawei logo, 'COMMUNITY', and several menu items: 'Registration & Certification', 'Marketing & Support', 'Sales Incentives', 'Installation and O&M', and 'Training'. The breadcrumb trail is 'Home / Company Account Management / Company Points'. The page has three tabs: 'Reward Points Overview', 'Installation Points Details', and 'Bonus Point Rules'. The main content area is titled 'How to Obtain More Bonus Points for Your Installer Company' and contains two numbered steps. Step 1 states that an installer company can obtain the total bonus points of each employee account bound to it. Step 2 states that employees whose account is bound to the company can obtain bonus points multiplied by certification coefficient (1.1 times for the preferred installer and 1.2 times for the elite installer) after activating the product SN. To redeem bonus points, users are directed to 'Redeem Bonus Points'. Below the text is a table with four columns: 'Company Grade', 'Inverter', 'Power optimizer', and 'Energy storage system'. The table lists three certification levels: 'Certification level selection' and 'premium'. The 'Inverter' column shows '+10 points per KW*1.0' for selection and '+10 points per KW*1.2' for premium. The 'Power optimizer' column shows '+2 points each piece*1.0' for selection and '+2 points each piece*1.2' for premium. The 'Energy storage system' column shows '+10 points per KWh*1.0' for selection and '+10 points per KWh*1.2' for premium. At the bottom, there is a section titled 'History of the points account' with a table header containing 'Available rewards', 'Number', 'Required Points Submitted on', 'Order Status', and 'Operate'.

Registration & Certification | Marketing & Support | Sales Incentives | Installation and O&M | Training

Home / Company Account Management / Company Points

Reward Points Overview | Installation Points Details | **Bonus Point Rules**

How to Obtain More Bonus Points for Your Installer Company

1. An installer company can obtain the total bonus points of each employee account bound to it.
2. Employees whose account is bound to the company can obtain bonus points multiplied by certification coefficient (1.1 times for the preferred installer and 1.2 times for the elite installer) after activating the product SN. To redemption bonus points, go to [Redeem Bonus Points](#).

Company Grade	Inverter	Power optimizer	Energy storage system
Certification level selection	+10 points per KW*1.0	+2 points each piece*1.0	+10 points per KWh*1.0
premium	+10 points per KW*1.2	+2 points each piece*1.2	+10 points per KWh*1.2

History of the points account

Available rewards	Number	Required Points Submitted on	Order Status	Operate
-------------------	--------	------------------------------	--------------	---------

4. How to Redeem Gifts

When you have enough bonus points to redeem gifts in the mall, click on the desired gift, add it to your cart, and then proceed to checkout from the cart.

By the end of June, 2024, the community bonus points are available only for the company account. The bonus mall is available only for the company account. The personal account cannot be used to redeem gifts. All bonus points of the personal account are changed to energy points.

My Energy: 0 Energy [+ claim bonus points](#) [View Bonus Point Rules](#)

[Redeemed Order](#) [Shipping address](#)

[Cart\(0\)](#)

Available Gifts

Sort by: Recently released



Deadline is 31.03. 2024

HUAWEI Matebook 16s (Space Gray)

22500 Points

Exchange



Deadline is 31.03. 2024

HUAWEI P60 Pro (Rococo Pearl,Black)

12500 Points

Exchange



Deadline is 31.03. 2024

HUAWEI MatePad 11

7500 Points

Exchange



Deadline is 31.03. 2024

HUAWEI FreeBuds 4 (Silver Frost,Ceramic White)

4500 Points

Exchange



4. How to Redeem Gifts

After entering the shopping cart, add your delivery address, and complete the checkout process.

Cart

Shipping Information 1 + Add Shipping Address

[Name]杜甫 [Phone Number]+353 (Ireland)1666666 [Email]666@66.com ✎ 🗑

[Company Address]杜甫家里1,皇城,Ireland

[Zip Code]666666 ✓

∨ More Address

To Be Redeemed 2

test gift 3 Points - 1 + ×

勿删

Order Summary

自动化测试专用	3Points
Gift total:	3Points
Shipping fee:	Free shipping
Total:	3 Points

Check Out 3

5. How to Find Gift Orders

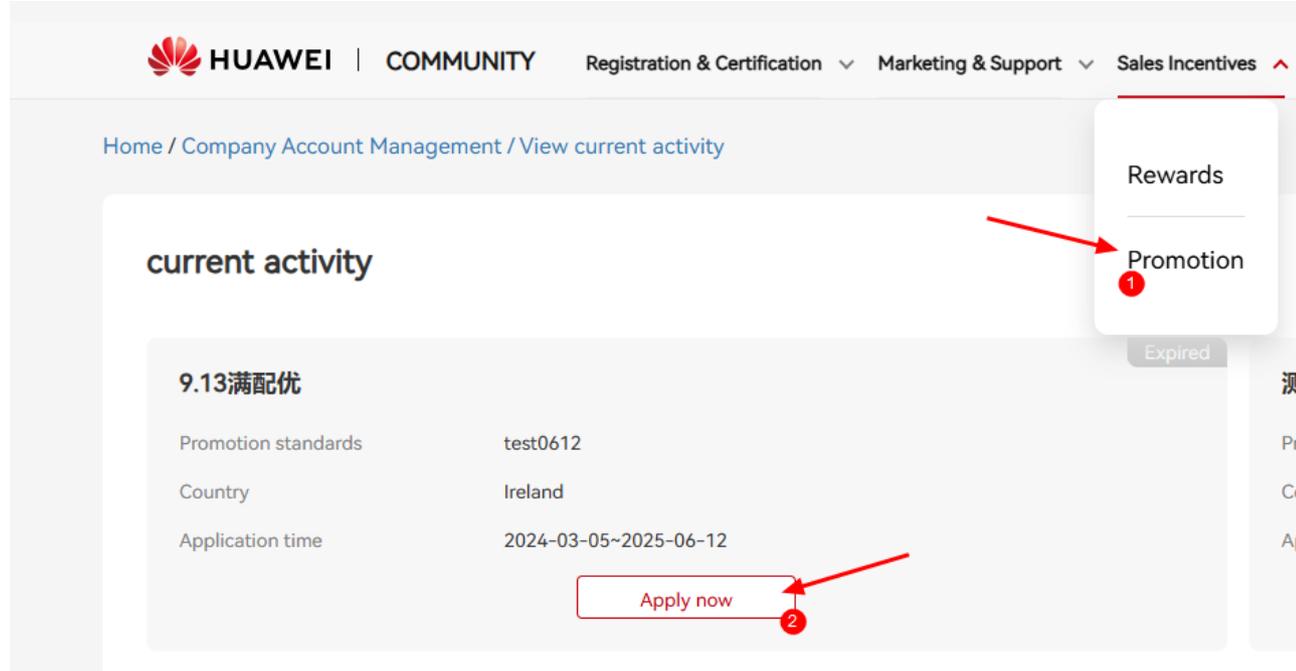
To view your redemption history, go to the **Rewards** tab and click **Redeemed Orders**.

The screenshot shows the Huawei Community Rewards interface. At the top, there is a navigation bar with the Huawei logo and 'COMMUNITY' text, followed by several menu items: 'Registration & Certification', 'Marketing & Support', 'Sales Incentives', 'Installation and O&M', and 'Training'. Below this is a search bar. The main content area features a 'Your company's available bonus points' section with a '+claim bonus points' button and a 'View Bonus Point Rules' link. A red box highlights the 'Redeemed Order' tab. Below this is an 'Available Gifts' section with a 'Sort by: Recently' dropdown. The bottom part of the screenshot shows a table titled 'History of the points account' with columns for 'Available rewards', 'Number', 'Required Points', 'Submitted on', 'Order Status', and 'Operate'. Two rows of data are visible, both with 'Shipping soon' status.

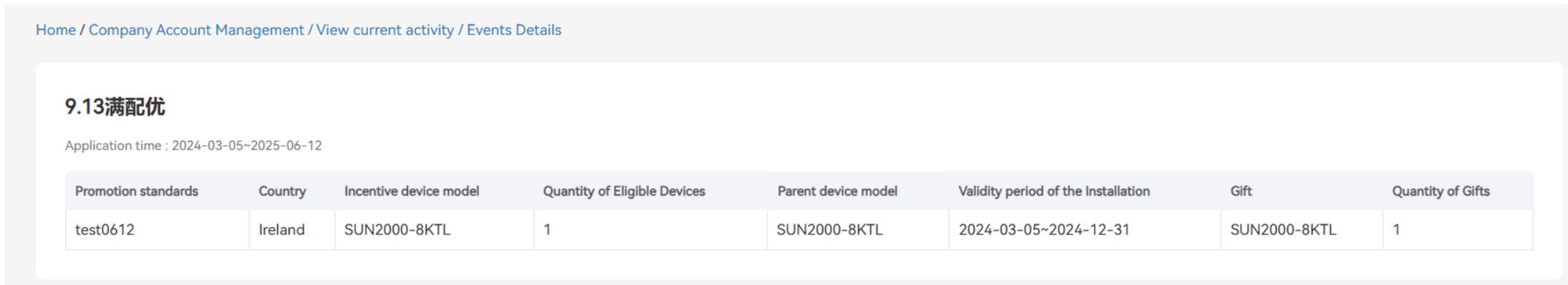
Available rewards	Number	Required Points	Submitted on	Order Status	Operate
[Blurred]	1	3 Points	2025-07-22 09:58:47	Shipping soon	--
[Blurred]	7	350 Points	2025-06-13 10:00:35	Shipping soon	--

6. How to Find Incentive Activities and Redeem Incentives

On websites where incentives are available, navigate to **Sales Incentives > Promotion**.

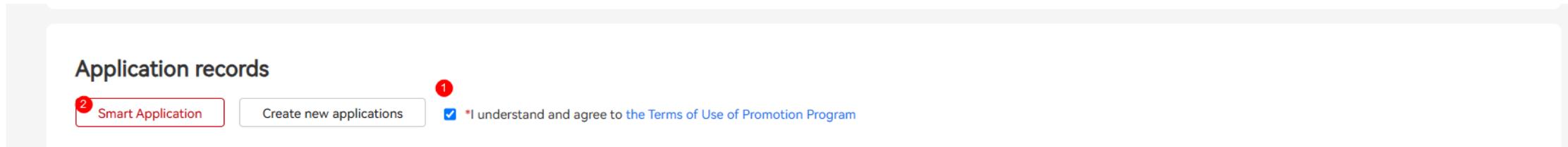


Click **Apply now** to see the participation rules for this activity in the upper part of the page.

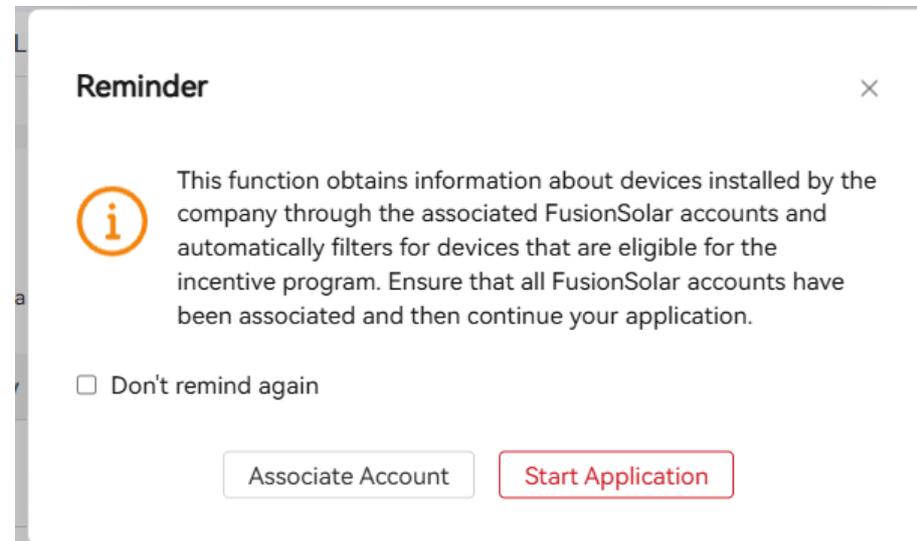


6. How to Find Incentive Activities and Redeem Incentives

Click **Apply now**, agree to the terms of use, and click **Smart Application** to create a smart incentive application.



After creating an application, the system prompts you to associate the FusionSolar accounts with the company. If the association is complete, click **Start Application** to go to the next step. If the association is not complete, click **Associate Account** to go to FusionSolar to associate the FusionSolar accounts with the company.



6. How to Find Incentive Activities and Redeem Incentives

Click **Start Application**, select the devices that you want to participate in this incentive, and click **Next Step**.

Home / Company Account Management / View current activity / Events Details / Create new applications

Smart Application

① Add devices ————— ② Select gifts ————— ③ Confirm

▼ Select the device SN.

Eligible Devices | Participated Devices

If the quantity of devices does not meet your expectation, choose manual application. [Create new applications](#)

ⓘ Please ensure that the following devices are sold and maintained by your company

↓ Export data

<input checked="" type="checkbox"/>	No.	FusionSolar Account	Serial Number(SN)	Device Model	Installation time	Installation Country/Region
<input checked="" type="checkbox"/>	1			SUN2000-6KTL-L1	2023-02-22 13:00:00	
<input checked="" type="checkbox"/>	2			SUN2000-6KTL-L1	2023-02-02 06:00:00	
<input checked="" type="checkbox"/>	3			SUN2000-6KTL-L1	2023-01-13 00:39:49	
<input checked="" type="checkbox"/>	4			SUN2000-6KTL-L1	2022-11-12 17:39:58	

In the next step, you can view the number of in-kind incentives that can be redeemed this time, increase the number of incentives you want to redeem, and click **Preview**.

Smart Application

① Add devices ————— ② Select gifts ————— ③ Confirm

▼ Select gifts quantity

Total gifts quantity: 24

Gift	Number
	<input type="text" value="24"/>

- 24 +

6. How to Find Incentive Activities and Redeem Incentives

After checking the shipping information and gift information, click **Confirm** to complete this application.

Home / Company Account Management / View current activity / Events Details / Create new applications

Smart Application

Progress: Add devices (1) — Select gifts (2) — **Confirm (3)**

▼ Select delivery address

+ Add Address

[Name]杜甫 [Phone Number]+353 (Ireland)1666666 [Email]666@66.com

[Company Address]杜甫家里1, 皇城, Ireland

[Zip Code]666666

1 ✎ 🗑️

▼ More Address

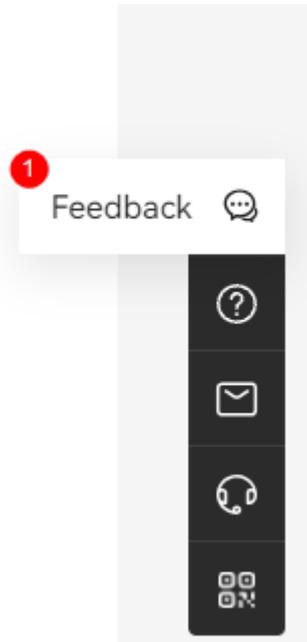
▼ Gifts information

Gift	Number
	24

▼ Device SNs

7. Why Can't Some SNs Be Redeemed?

If your devices have been installed but their serial numbers (SNs) are not automatically recognized by the system, click **Feedback**, describe the issue, and submit your request. We'll respond as soon as possible.



Feedback

* Feedback-Typ

Unternehmensregistrierung Unternehmenszertifizierung Verkaufsanreize Online-Shop

Ingenieurszertifizierung Sonst

Wenn Sie unzufrieden sind, melden Sie sich hier! Wir melden uns sofort bei Ihnen, danke.

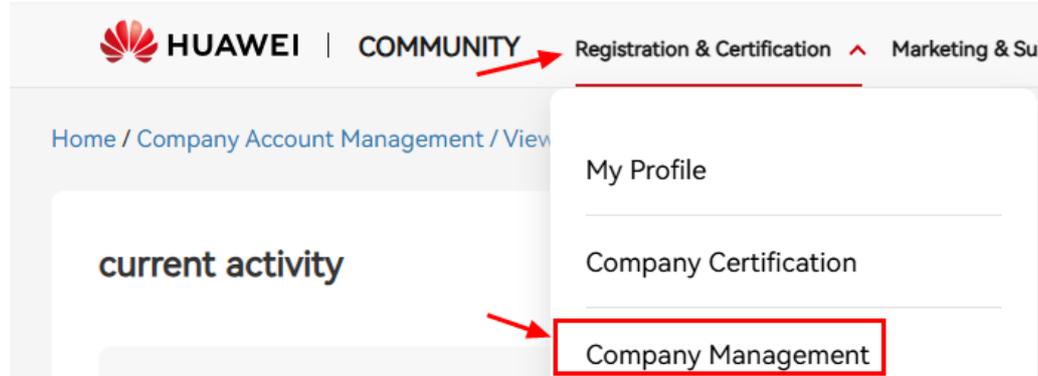
0 / 1000

Hinweis: Es werden keine weiteren personenbezogenen Daten erhoben.

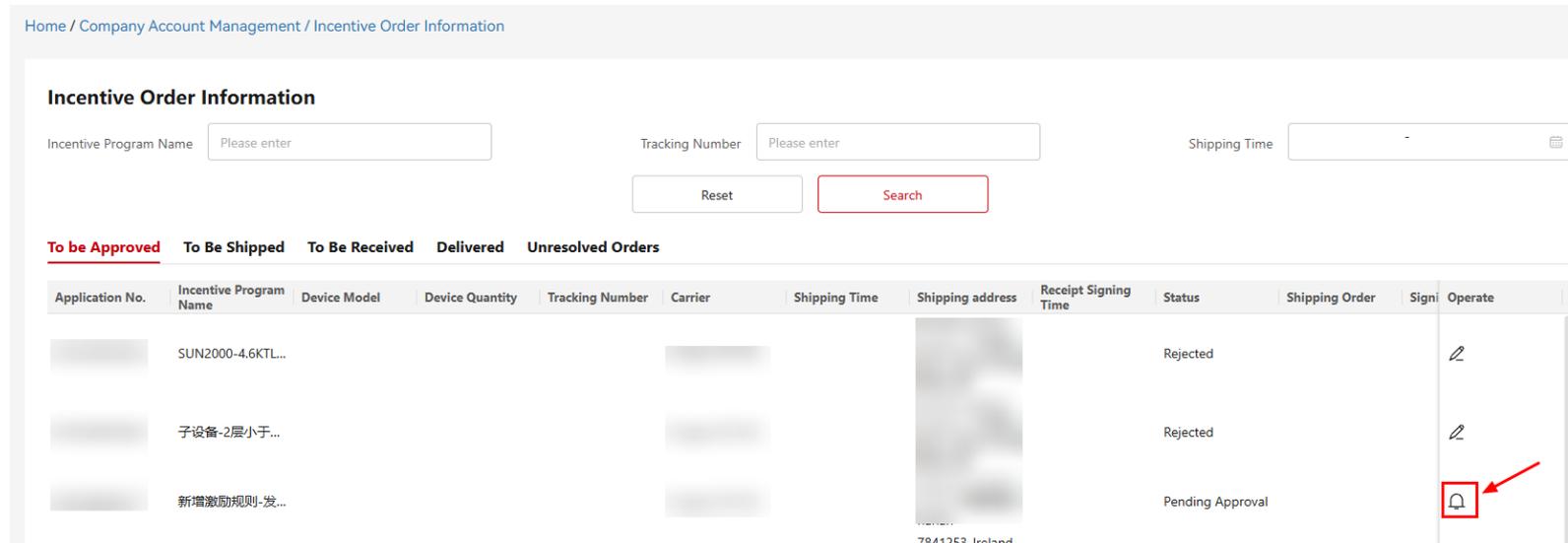
Absenden Abbrechen

8. How to Urge Incentive Orders

Choose **Registration & Certification > Company Management**



Navigate to **Incentive Order Information**.



On the **To be Approved** tab page, find an order in **Pending Approval** state and click the bell icon on the right to urge the Huawei administrator to approve the order.

8. How to Urge Incentive Orders

On the **To Be Shipped** tab page, find an order in **Pending Approval** state and click the bell icon on the right to urge the partner to ship the order.

Home / Company Account Management / Incentive Order Information

Incentive Order Information

Incentive Program Name Tracking Number Shipping Time

To be Approved **To Be Shipped** **To Be Received** **Delivered** **Unresolved Orders**

Application No.	Incentive Program Name	Device Model	Device Quantity	Tracking Number	Carrier	Shipping Time	Shipping address	Receipt Signing Time	Status	Shipping Order	Signi	Operate
	认证激励活动奖励								To Be Shipped			
	9.13满配优								To Be Shipped			

You can also view details of orders in different states on other tabs.

9. Points Redemption FAQ

User's error message:

The device model is not displayed in your country, please verify and try again. If you have any questions, please contact installercert@huawei.com

1. The error indicates that your product model is out of our incentive program,
2. Check the applicable model in [Terms of Use](#).

Claim more points

To claim more points, please fill in your FusionSolar account and the product serial numbers:

- You could import a maximum of 20 serial numbers once a time by using template. [📄](#)
- [Eligible model](#).
- If you are not sure about the device model, [click here to check the device model](#).

* FusionSolar account

* Serial Number(SN) [+](#)

[📄 Batch import](#) [📄 Export result](#)

I understand and agree to the [Terms of Use](#) of Huawei Smart PV Community Bonus Mall

source verifies the time when devices are finished the visual plant setup.

2. Applicable product types: See the following table.

Product Type	Product Model
Inverter	SUN2000L-2KTL, SUN2000L-3KTL, SUN2000L-3.68KTL, SUN2000L-4KTL, SUN2000L-4.6KTL, SUN2000L-5KTL, SUN2000L-2KTL-L0, SUN2000L-3KTL-L0, SUN2000L-4KTL-L0, SUN2000L-5KTL-L0, SUN2000-2KTL-L1, SUN2000-3KTL-L1, SUN2000-3.68KTL-L1, SUN2000-4KTL-L1, SUN2000-4.6KTL-L1, SUN2000-5KTL-L1, SUN2000-6KTL-L1, SUN2000-3KTL-M0, SUN2000-4KTL-M0, SUN2000-5KTL-M0, SUN2000-6KTL-M0, SUN2000-8KTL-M0, SUN2000-10KTL-M0, SUN2000-12KTL-M0, SUN2000-15KTL-M0, SUN2000-17KTL-M0, SUN2000-20KTL-M0, SUN2000-3KTL-M1, SUN2000-4KTL-M1, SUN2000-5KTL-M1, SUN2000-6KTL-M1, SUN2000-8KTL-M1, SUN2000-10KTL-M1, SUN2000-12KTL-M1, SUN2000-8KTL-M2, SUN2000-10KTL-M2, SUN2000-12KTL-M2, SUN2000-15KTL-M2,
	2023-02 1



HUAWEI

	SUN2000-17KTL-M2, SUN2000-20KTL-M2, SUN2000-12KTL-M5, SUN2000-15KTL-M5, SUN2000-17KTL-M5, SUN2000-20KTL-M5, SUN2000-25KTL-M5.
Optimizer	SUN2000P-375W, SUN2000-450W-P, SUN2000-450W-P2, SUN2000-600W-P, MERC-1100W-P, MERC-1300W-P
ESS	LUNA2000-5-E0

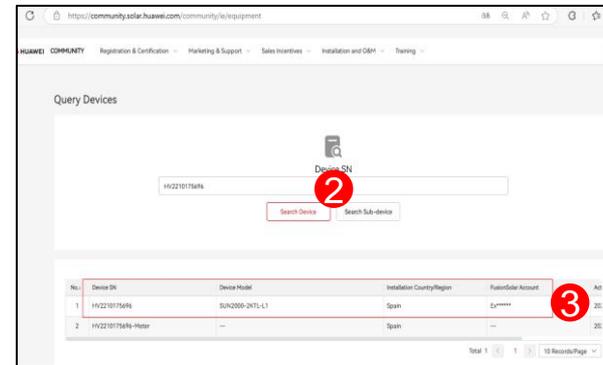
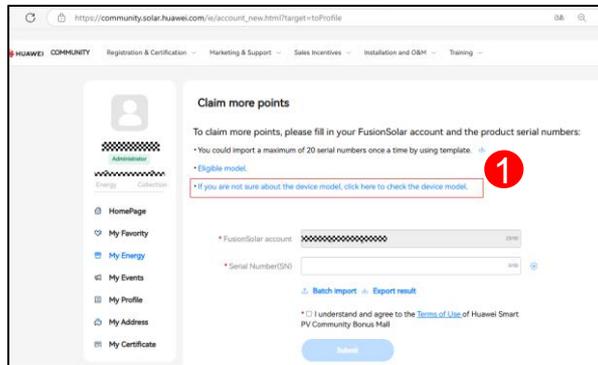
IV. Bonus Point Accumulation Rules

9. Points Redemption FAQ

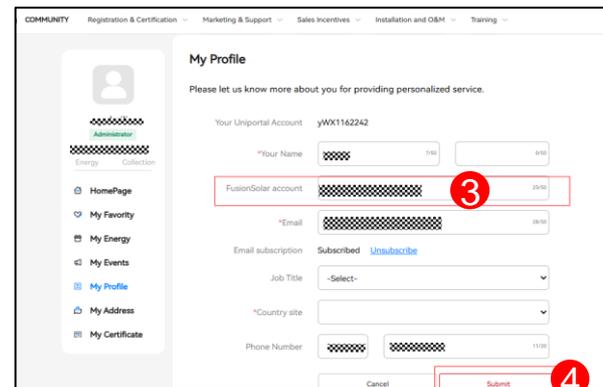
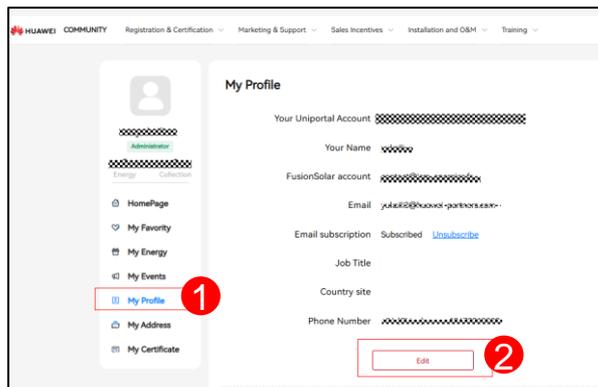
User's error message:

Failed to find your FusionSolar account. Click My Profile in your account to check your FusionSolar account and then try again. If you have any questions, contact us via installercert@huawei.com.

1. You can query the FusionSolar account associated with your product in the community, as shown in the following figure.



2. Find the correct FusionSolar subscription account and modify the account, as shown in the following figure.



Contents

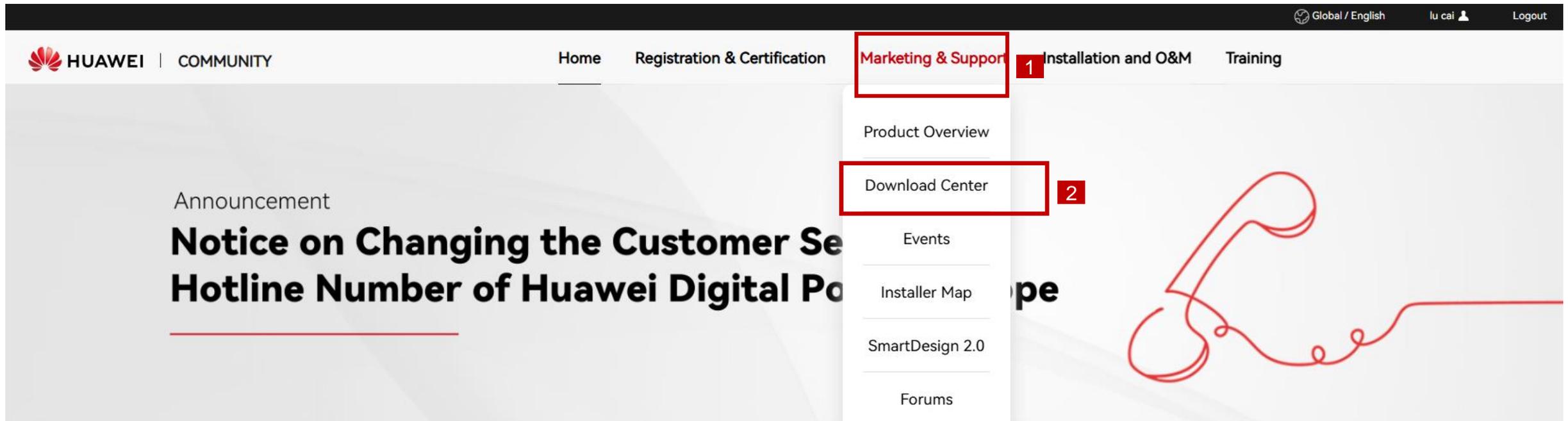
Part 4 Download Center

- 1 Where Can I Find the Download Center in the Installer Community?
- 2 What Product Categories Are Available in the Download Center?
- 3 How Do I Search/Find/Download Product Documents?
- 4 How Do I Select a Desired Language for a Document?

1. Where Can I Find the Download Center in the Installer Community?

The **Download Center** in the community provides product information and solutions across three key modules: **Residential, Commercial & Industrial**, and **Management System**.

Web: Choose **Marketing & Support** > **Download Center** on the top navigation bar.



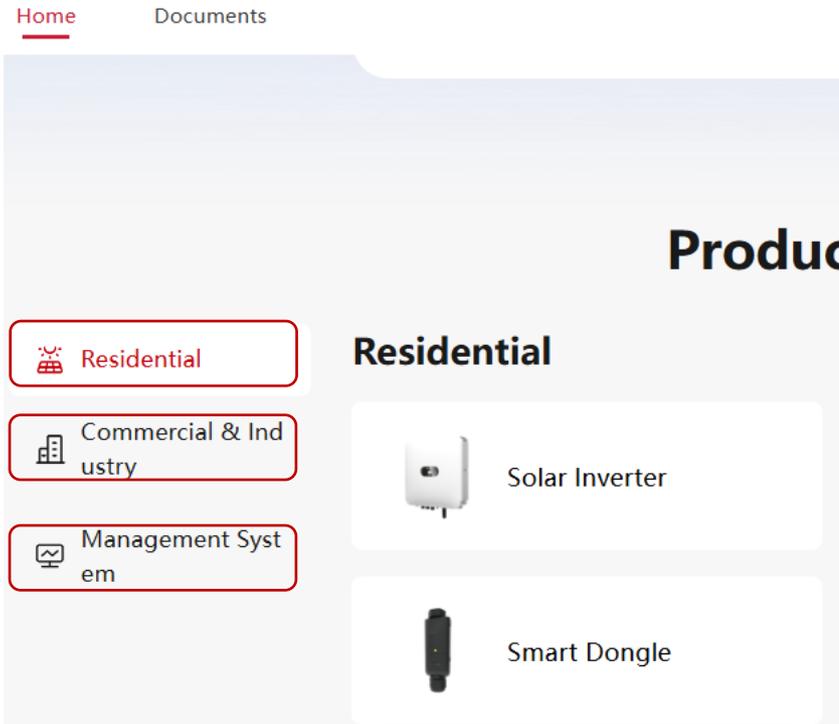
Website address:

[Smart PV Community](#) | [Solar Certification](#) | [FusionSolar Community en](#)

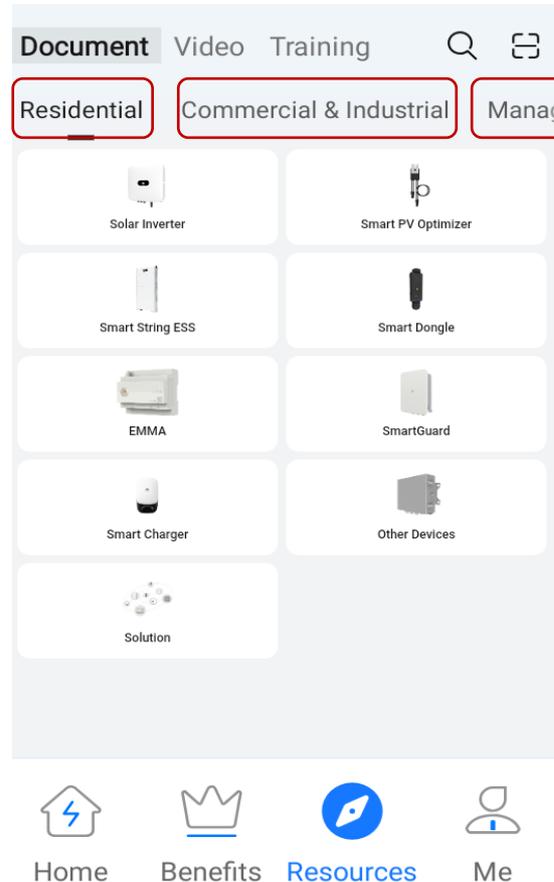
2. What Product Categories Are Available in the Download Center?

The **Download Center** provides pre-sales and after-sales documents and videos across three categories: **Residential**, **Commercial & Industrial**, and **Management System**.

Web



Power-Partner app (installers)



- Residential
- Commercial & Industrial
- Management System

2. What Product Categories Are Available in the Download Center?

What do pre-sales and after-sales resources include?

The screenshot displays a product download center interface with five main categories highlighted by red rounded rectangles:

- Residential**: Includes Business filters (Residential selected), Product Family (Solar Inverter, Smart String ESS, Smart PV Optimizer, Smart Dongle, EMMA, SmartGuard, Smart Module, Smart Power Sensor, Smart Charger, AcBox, Transformer, Backup Box), and Documents (33).
- Commercial & Industrial**: Includes Business filters (Commercial & Industry selected), Product Family (Solar Inverter, Smart String ESS, Smart PCS, Smart Dongle, Smart PV Optimizer, SmartLogger, Smart Array Controller, SmartPS, SmartPID), and Documents (33).
- Management System**: Includes Business filters (Management System selected), Product Family (SmartLogger, Smart Dongle, Smart Array Controller, Smart Power Plant Controller, SmartPS, FusionSolar App, Smart PV Management System, SmartDesign, SEMS2000), and Documents (33).
- Pre-sales**: Includes Documents (Datasheet, Brochure, Flyer, Posters), Videos (Digital marketing including marketing events, product highlights, and application cases), and HD images.
- After-sales**: Includes Documents (User manual, Installation guide, O&M document, Safety information, Certificate) and Videos (Installation, Commissioning, O&M).

At the bottom, there are navigation tabs for 'Documents 33', 'Videos 20', and 'Image 52'. A secondary set of tabs shows 'Documents 23', 'Videos 19', and 'Image 29'. A third set of tabs shows 'Installation', 'Commissioning', 'O&M', and 'All'.

3. How Do I Search/Find/Download Product Documents?

3.1 Find by product series step by step

The screenshot shows a web interface for product selection. At the top left, there are radio buttons for 'Business' categories: Residential (selected), Commercial & Industry, and Management System. Below this is a 'Product Family' section with a grid of product categories like Solar Inverter, Smart String ESS, Smart PV Optimizer, Smart Dongle, EMMA, SmartGuard, Smart Module, Smart Power Sensor, Smart Charger, AcBox, Transformer, and Backup Box. A red box labeled '1' highlights the 'Solar Inverter' category. At the bottom left, there is a 'Language' dropdown set to 'English' and a 'Filter Criteria' dropdown set to 'Please select'. A red box labeled '2' highlights the 'Filter Criteria' dropdown. On the right side, there is a 'Filter Criteria' section with a search box labeled '3' containing the text 'Enter keywords to search.' Below the search box is a 'Model' dropdown menu with options: 2K-3K (highlighted with a red box), 3.68K-4K, 4.125K-4.95K, 5K, 6K-7.6K, and 8K-9K. Below the model dropdown is a list of product models: SUN2000-2KTL-L0 (highlighted with a red box), SUN2000-2KTL-L1, SUN2000-3KTL-L0, SUN2000-3KTL-L1, SUN2000-3KTL-M1-EU, SUN2000L-2KTL, and SUN5000-3K-LB0.

① Select the product category

Once you've accessed the product listing page in the download center, click on your desired product category.



② Use the filter criteria

After "Filter Criteria" appears, click the blank dropdown box, and a selection of different product models will be displayed.



③ Choose the product model

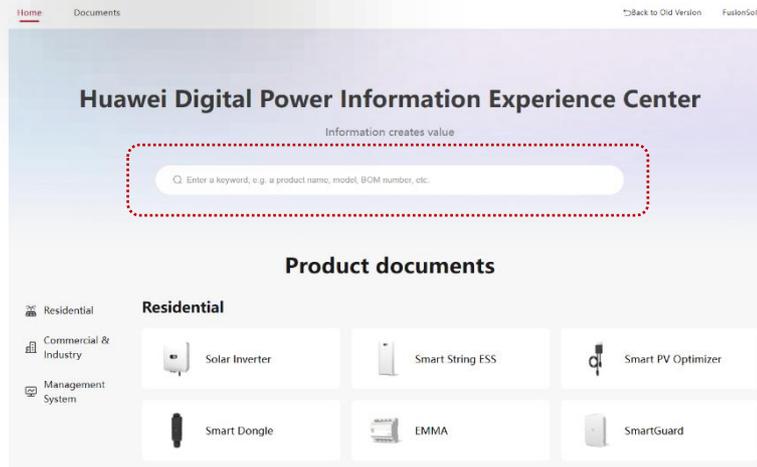
Please select the power range for the product you wish to inquire about. Relevant models within that range will be displayed—simply click on the model you are interested in. Alternatively, you can search for a specific model using keywords in the search box.

3. How Do I Search/Find/Download Product Documents?

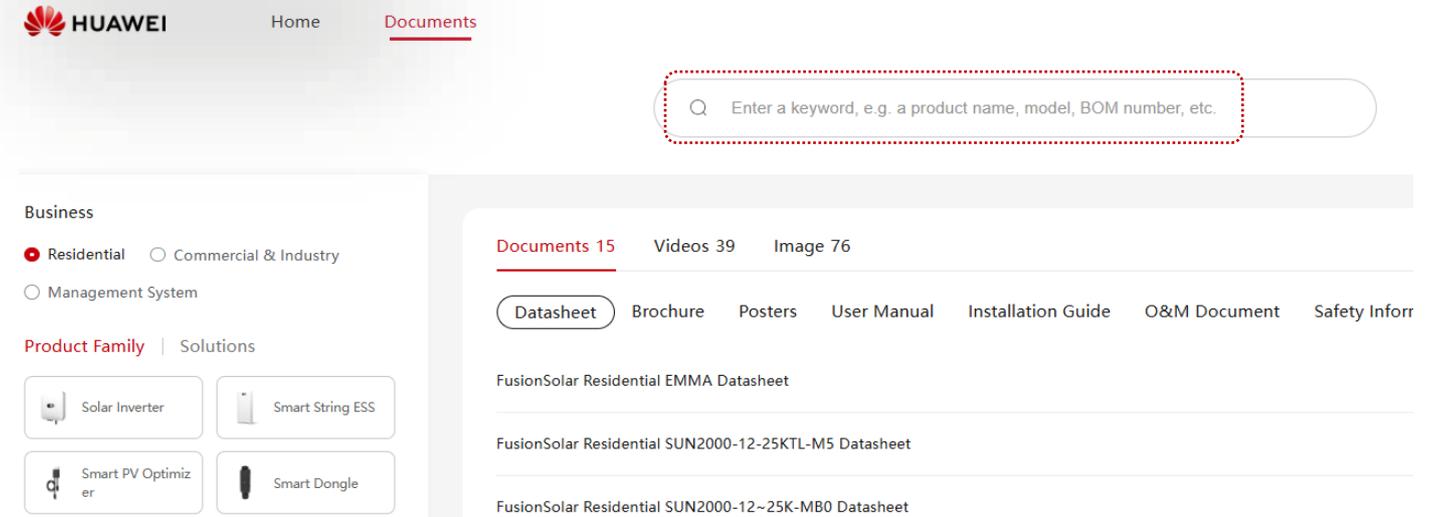
3.2 Usage of the search box

Web:

Home page



Documents page



In the Download Center, both the home page and the documents page support keyword search. The search function allows fuzzy matching, so entering a keyword will return all related articles.

3. How Do I Search/Find/Download Product Documents?

3.3 How to download the documents/videos

The screenshot shows a web interface for product documents. On the left, there are navigation options for 'Business' (Residential, Commercial & Industry), 'Management System', and 'Product Family' (Solar Inverter, Smart String ESS, Smart PV Optimizer, Smart Dongle, EMMA, SmartGuard, Smart Module, Smart Power Sensor). The main area displays a list of documents under the 'Installation Guide' category. A red dashed box highlights the 'Download' buttons for each document.

Document Title	Date	Views	Action
SUN2000-(2KTL-6KTL)-L1 Quick Guide	2025-06-17	38398	Download
SUN2000-(3KTL-10KTL)-M1 Quick Guide	2025-06-17	33087	Download
SUN2000-(8K,10K)-LC0 Series Quick Guide	2025-06-17	2522	Download
SUN2000-(8KTL-20KTL)-M2 Quick Guide	2025-06-17	8432	Download
SUN2000-10KTL-BEM1 Quick Guide	2025-06-17	1324	Download

For Documents

Enter the document list or click on a single document, and you can find the download or save button to proceed.

The screenshot shows a document viewer interface. The document title is 'SUN2000-(2KL-6KTL)-L1 Regulatory Compliance Statement'. The viewer includes a toolbar with navigation and action buttons. A red dashed box highlights the 'Download' button in the bottom left corner.

SUN2000-(2KL-6KTL)-L1
Regulatory Compliance Statement

Issue Date: 01, 2023-05-30

Download

For Videos

After clicking to open the video, you can find the download button in the lower left corner to proceed.

4. How Do I Select a Desired Language for a Document?

Language switching in the download center

The image displays two screenshots of the Huawei Digital Power Information Experience Center website. The top screenshot shows the 'Home page' with a navigation bar containing 'Home' and 'Documents'. The main header reads 'Huawei Digital Power Information Experience Center' with the tagline 'Information creates value'. A search bar is present with the placeholder text 'Enter a keyword, e.g. a product name, model, BOM number, etc.'. In the upper right corner, there is a language selector menu with a red sun icon and a dropdown arrow. The menu is currently set to 'English' and shows a list of languages: 中文, English, 日本語, Deutsch, Español, Nederlands, Français, and Italiano. The bottom screenshot shows the 'Documents page' with a similar navigation bar. The main content area features a search bar and a list of document categories: 'Documents 47', 'Videos 39', and 'Image 76'. Below this, there are buttons for 'User Manual', 'Installation Guide', 'O&M Document', 'Training Document', 'Safety Information', 'Certificate', 'Release Documents', and 'All'. The language selector menu is also visible in the upper right corner, showing the same list of languages.



① When accessing the community's Download Center from any country site, the default display language is English. You can switch to your preferred language using the language selector in the upper right corner of the page.

4. How Do I Select a Desired Language for a Document?

Language switching in the download center

1 Business

Residential Commercial & Industry

Management System

Product Family | Solutions

Solar Inverter Smart String ESS

Smart PV Optimizer Smart Dongle

EMMA SmartGuard

Smart Module Smart Power Sensor

Smart Charger AcBox

Transformer Backup Box

2 Language

English

Filter Criteria

Please select

Language

中文	English	日本語	Deutsch
Español	Nederlands	Polski	Français
Português	Italiano	Türkçe	한국어
Tiếng Việt			

② Additionally, you can select your preferred language under the product category list.

4. How Do I Select a Desired Language for a Document?

Language switching in the download center

SUN2000-(8K, 10K)-LC0 Series User Manual

42580 6493 2025-06-17 Part No.: [EDOC1100325442](#)

About This Document

- > Safety Information
- > Overview
 - Storage Requirements
- > Installation
- > Electrical Connections
 - Check Before Power-On
- > Power-On and Commissioning
- > System Maintenance
 - Technical Specifications
 - Grid Codes
 - Connecting to the Inverter on the App

Enter keywords to search.

About This Document

Purpose

This document describes the following inverter models (also referred to as SUN2000) in terms of the safety precautions, product introduction, installation, electrical connections, power-on and commissioning, maintenance, and technical specifications. Read this document carefully before installing and operating the inverter.

- SUN2000-8K-LC0
- SUN2000-10K-LC0
- SUN2000-8K-LC0-ZH
- SUN2000-10K-LC0-ZH

Intended Audience

Language: English

- 中文
- English
- Deutsch
- Español
- Français
- Italiano

SUN2000-(3K-6K)-LB0 & SUN5000-(3K, 6K)-LB0 Installation Video

238 176 2025-04-25 Part No.: [EDOC1100458727](#)

Language: English

SUN2000-(3K-6K)-LB0 &
SUN5000-(3K, 6K)-LB0

③ After opening a document or video, you can also switch the language at the designated location on the page.

Contents

Part 5 Training & Exam

- 1 How to Become a Junior/Senior Certified Engineer
- 2 Benefits of Obtaining Huawei FusionSolar Installer Engineer Certificate

1. How to Become a Junior/Senior Certified Engineer

Web: Choose **Training > Engineer Certification** in the navigation bar on the homepage.

The screenshot shows the Huawei Community website. The navigation bar includes 'HUAWEI | COMMUNITY' followed by several dropdown menus: 'Registration & Certification', 'Marketing & Support', 'Sales Incentives', 'Installation and O&M', and 'Training'. The 'Training' menu is open, showing 'Training' and 'Engineer Certification' as options. Below the navigation, the main content area features a large banner for 'FusionSolar Certified Installer Engineer'. The banner text reads: 'Validate your skills and expertise with the FusionSolar Installer Engineer Certificates and Pro Skills Badges. Challenge your product knowledge and earn meaningful credentials to help you advance your career.' Below this text is a sample certificate image and a link that says 'Check out the certificates you have received'. To the right of the banner is a sidebar with exam details: 'Attempts: Unlimited', 'Time allowed: 90 minutes', 'Status: Online Exam', and 'Score to Pass: 78/100'. A 'Start Testing' button is located at the bottom of this sidebar. Below the banner and sidebar is a grid of six course cards, each with a 'Start Learning' button. The courses are: Course 01: Smart String ESS LUNA2000-7-14-21-S1 Technical Slides 01 (120 minutes); Course 02: Residential PV ESS Charger (120 minutes); Course 03: Residential Smart PV Optimizer Technical Slides (120 minutes); Course 04: Residential Solution Training ESS (120 minutes); Course 05: Residential Solution Training PV Only (120 minutes); Course 06: C-I Solution Training PV Only (120 minutes).

Once you enter this page, you'll be able to take the engineer certification Exam. Before starting, please scroll down to review the courses listed below—these materials form the basis of the exam content.

Upon successfully passing the exam, you will receive the corresponding engineer certificate.

1.1 What Are the Exam Questions and Formats?

Huawei Smart PV Certificate for Residential Solution Installer Certification **Primary** Exam

Start Time: 2025-1-1 00:00

End Time: 2026-12-31 23:59

Attempts: Unlimited

80/100

Passing Score/Total Score

60

Duration

Single-Answer Question(10 questions, 30 points in total)

1 2 3 4 5 6 7

8 9 10

Multiple-Answer Question(10 questions, 40 points in total)

11 12 13 14 15 16 17

18 19 20

True or False(10 questions, 30 points in total)

21 22 23 24 25 26 27

28 29 30

Attempts:

Unlimited

Time allowed:

60 minutes

Status:

Online exam

Score to Pass:

80/100

Total Number of Questions:

30

Question Type:

Single-Answer Question
(10 questions, 30 points in total)

Multiple-Answer Question
(10 questions, 40 points in total)

True or False
(10 questions, 30 points in total)

1.1 What Are the Exam Questions and Formats?

Huawei Smart PV Certificate for Residential Solution Installer Certification **Professional** Exam

Start Time: 2025-1-1 00:00
End Time: 2030-12-31 23:59
Attempts: Unlimited

160/200
Passing Score/Total Score

180
Duration

Answered 0 Unanswered 80 Uncertain 0

True or False(30 questions, 60 points in total)

1 2 3 4 5 6 7

Single-Answer Question(30 questions, 60 points in total)

31 32 33 34 35 36 37

Multiple-Answer Question(20 questions, 80 points in total)

61 62 63 64 65 66 67

68 69 70 71 72 73 74

75 76 77 78 79 80

Attempts:	Unlimited
Time allowed:	180 minutes
Status:	Online exam
Score to Pass:	160/200
Total Number of Questions:	80
Question Type:	True or False (30 questions, 60 points in total)
	Single-Answer Question (30 questions, 60 points in total)
	Multiple-Answer Question (20 questions, 80 points in total)

1.2 What Certificate Will Be Awarded After Passing the Exam?

Huawei Smart PV Certificate for Residential Solution
Installer Certification **Primary** Exam

Certified Installer Engineer

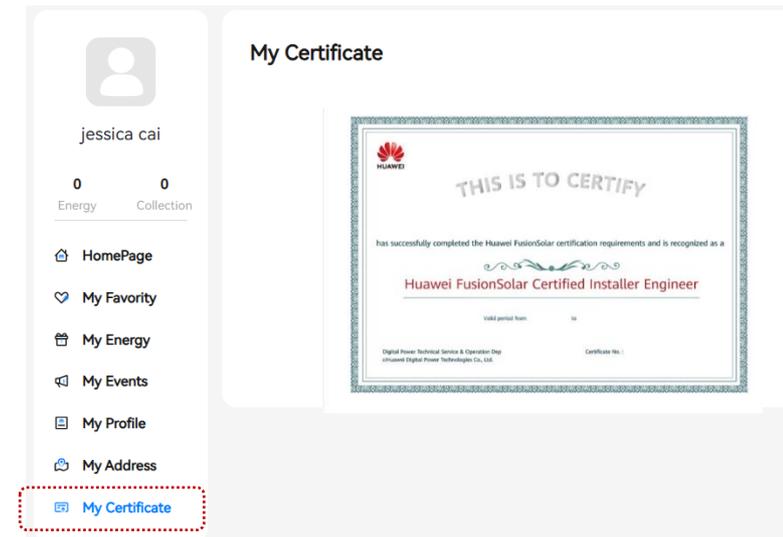
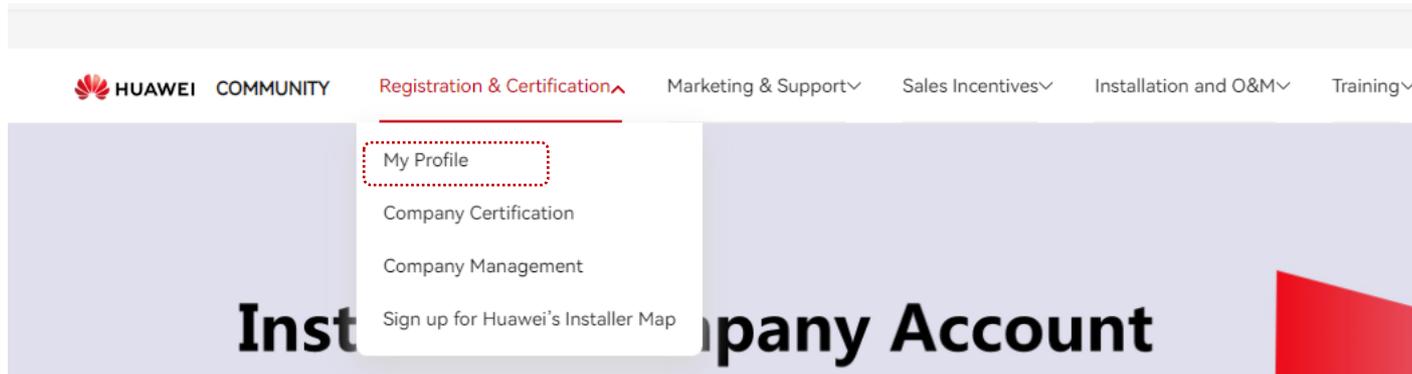


Huawei Smart PV Certificate for Residential Solution
Installer Certification **Professional** Exam

Professional Installer Engineer



To find your certificate, choose **Registration & Certification > My Profile > My Certificate.**

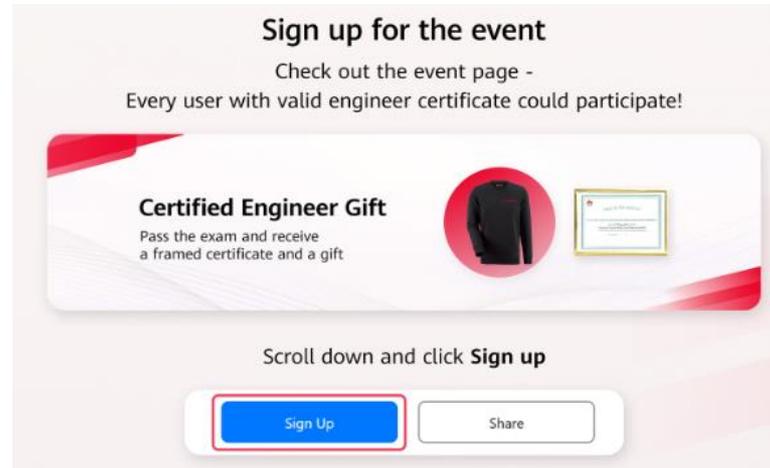


2. Benefits of Obtaining Huawei FusionSolar Installer Engineer Certificate



For Individuals

- Recognition of individual capabilities
- Eligibility to participate in various local engineer appreciation events



For Enterprises

- When an employee earns a primary engineer certification and associates it with their company, the company gains recognition as a **Preferred Company**.
- When an employee earns a professional engineer certification and associates it with their company, the company gains recognition as **Elite Company**.



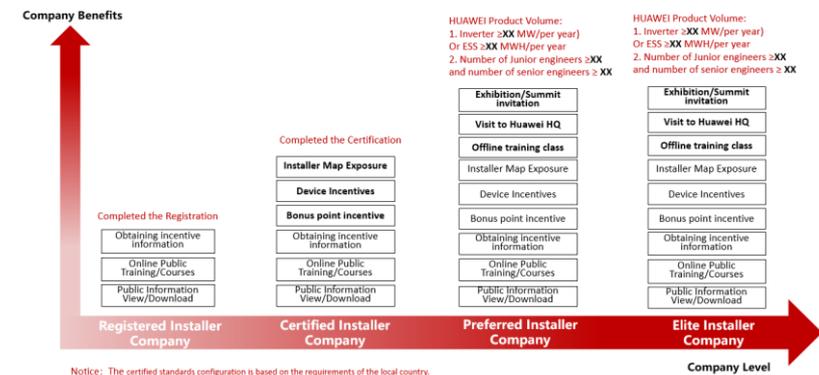
Details: Benefits and Standards of Company Certification



Installer Growth Map



Installer Growth Map



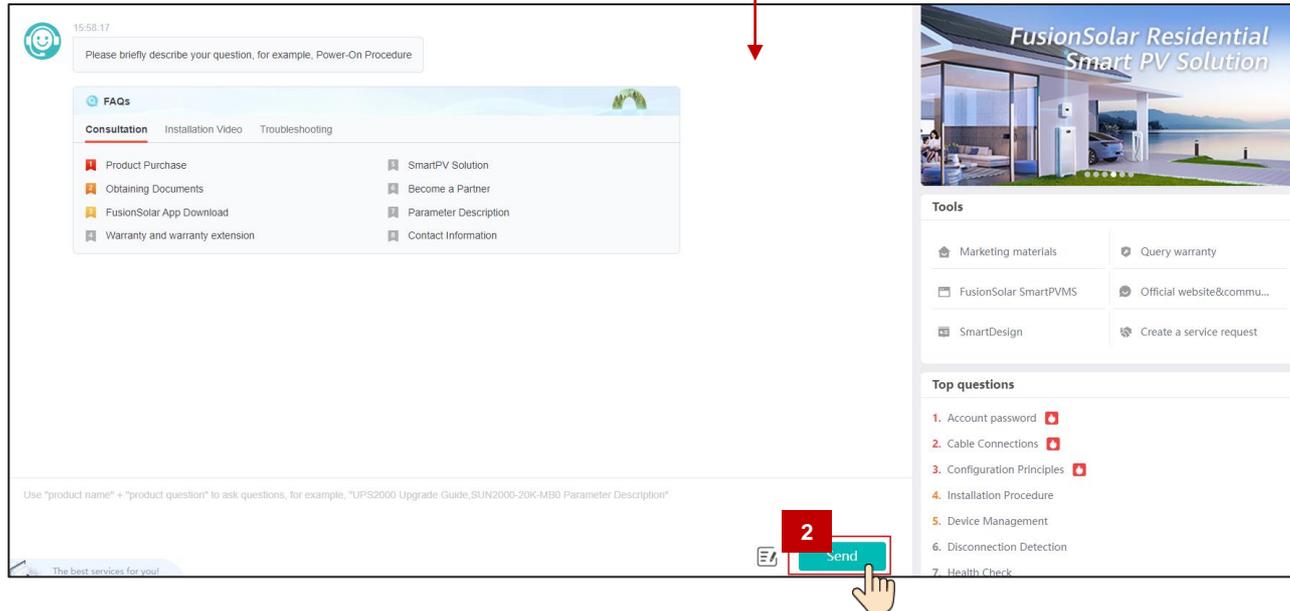
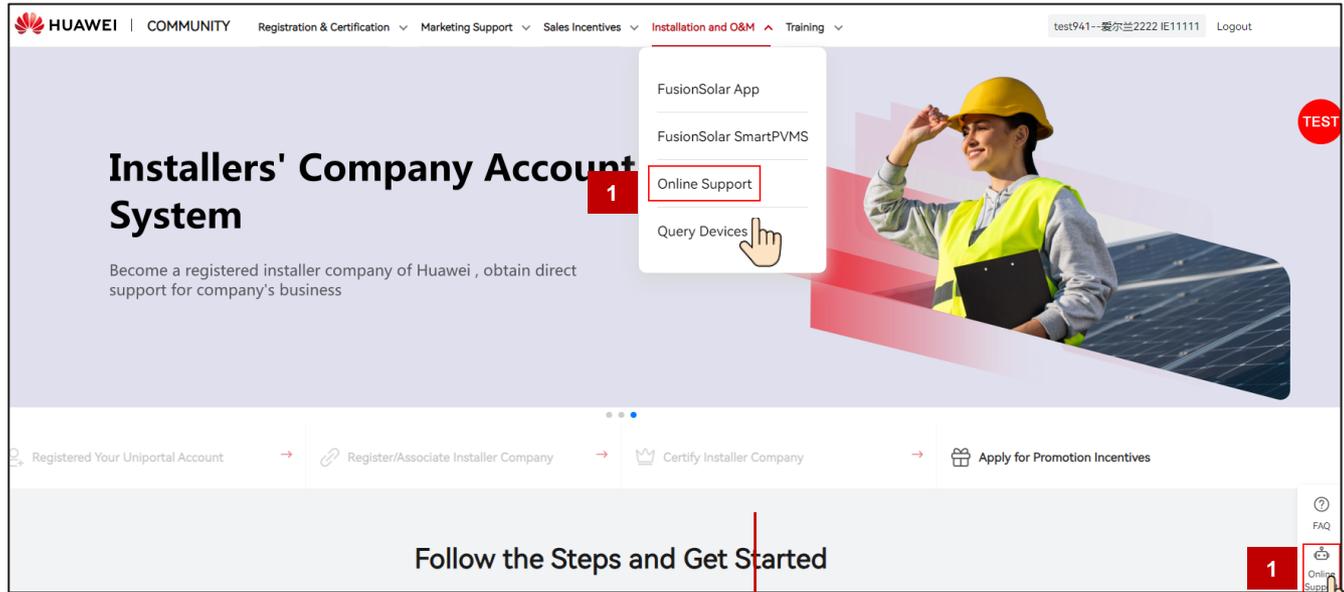
Contents

Part 6 Feedback

1 O&M Support - Intelligent Online Support

2 O&M Support - Feedback

1. O&M Support - Intelligent Online Support



1. There are two Intelligent Online Support portals:
 - a. Click **Online Support**. The intelligent online support page is displayed.
 - b. Click **Online Support** in the lower right corner.
2. Enter a question and click **Send**. The online customer service chatbot will answer your question.

2. O&M Support - Feedback



1. Click the feedback icon in the lower right corner.
(Germany sites only)
2. Enter a question and click **Absenden**. The online customer service personnel will answer your question.

Beliebte Online-Training

Feedback ×

* Feedback-Typ

Unternehmensregistrierung Unternehmenszertifizierung Verkaufsanreize Online-Shop

Ingenieurstzertifizierung Sonst

Wenn Sie unzufrieden sind, melden Sie sich hier! Wir melden uns sofort bei Ihnen, danke.

0 / 250

+

Hinweis: Es werden keine weiteren personenbezogenen Daten erhoben.

2

Contents

Part 7 **Company Certification Standards**

1 **Company Certification Standards**

2 **Installer Growth Map**

1. Company Certification Standards

1. Join **Huawei FusionSolar Loyalty Installers Program**, gain the opportunity for your company to stand out from the crowd and demonstrate your professionalism and service excellence.
2. We recognize our installer partners across three tiers: **Elite**, **Preferred**, and **Certified**.

Huawei FusionSolar Loyalty Installers Program		 Elite Installer Company	 Preferred Installer Company	 Certified Installer Company
Certification Standards		Meet the following standards at the same time: 1. Complete the Certification 2. HUAWEI Product Volume: Inverter ≥ XX MW/per year Or ESS ≥ XX MWH/per year 3. Number of junior engineers ≥ XX and number of senior engineers ≥ XX	Meet the following standards at the same time: 1. Complete the Certification 2. HUAWEI Product Volume: Inverter ≥ XX MW/per year Or ESS ≥ XX MWH/per year 3. Number of junior engineers ≥ XX and number of senior engineers ≥ XX	Complete the Certification
Benefits	Points Incentive	XX times points	XX times points	XX times points
	Course Training	Online/Offline courses	Online/Offline courses	Online courses
	Company Information Display Priority in [Installer Map]	Highest	High	Normal
	More Benefits	Upcoming		

* Note: Huawei FusionSolar Loyalty Installers Program is open to the company administrator only.

2. Installer Growth Map

Company Benefits



Completed the Registration

- Obtaining Incentive Information
- Online Public Training/Courses
- Public Information View/Download

Registered Installer Company

Completed the Certification

- Installer Map Exposure
- Device Incentives
- Bonus Point Incentive
- Obtaining Incentive Information
- Online Public Training/Courses
- Public Information View/Download

Certified Installer Company

HUAWEI Product Volume:
 1. Inverter \geq XX MW/per year
 Or ESS \geq XX MWH/per year
 2. Number of junior engineers \geq XX
 and number of senior engineers \geq XX

- Exhibition/Summit Invitation
- Visit to Huawei HQ
- Offline Training Courses
- Installer Map Exposure
- Device Incentives
- Bonus Point Incentive
- Obtaining Incentive Information
- Online Public Training/Courses
- Public Information View/Download

Preferred Installer Company

HUAWEI Product Volume:
 1. Inverter \geq XX MW/per year
 Or ESS \geq XX MWH/per year
 2. Number of junior engineers \geq XX
 and number of senior engineers \geq XX

- Exhibition/Summit Invitation
- Visit to Huawei HQ
- Offline Training Courses
- Installer Map Exposure
- Device Incentives
- Bonus Point Incentive
- Obtaining Incentive Information
- Online Public Training/Courses
- Public Information View/Download

Elite Installer Company

Company Level



* Note: The certification standards configuration is subject to the requirements of the local country.

Thank you.

把数字世界带入每个人、每个家庭、
每个组织，构建万物互联的智能世界。

Bring digital to every person, home and
organization for a fully connected,
intelligent world.

**Copyright©2025 Huawei Technologies Co., Ltd.
All Rights Reserved.**

The information in this document may contain predictive statements including, without limitation, statements regarding the future financial and operating results, future product portfolio, new technology, etc. There are a number of factors that could cause actual results and developments to differ materially from those expressed or implied in the predictive statements. Therefore, such information is provided for reference purpose only and constitutes neither an offer nor an acceptance. Huawei may change the information at any time without notice.

