



Huawei Digital Power Services

High-Quality Services for Sustained Benefits



1 Global Customer Support and Service System



**2000+ Professional
Technical Engineers**



170 Countries



24*7 Support



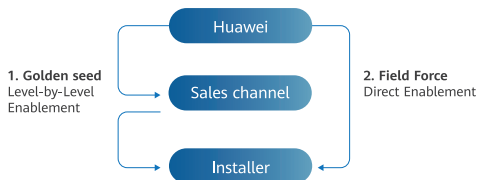
18 Languages

2 Specialized Enablement Trainings

Improve engineers' service capabilities + Increase installers' revenue

— Two Training Paths —

Offline Enablement + Online Class



— Course List —

Residential Smart PV Top Troubleshooting & FAQs
Residential Smart PV Aftersales Service Technical Training
SmartGuard Common On/off-Grid Switchover Faults Cases Troubleshooting
Residential Smart PV Solution Troubleshooting
Residential Smart PV Solution Case Study
Residential Smart PV Solution Troubleshooting
Residential Smart PV Solution Case Study

EHS Safety Training

Residential Smart PV Solution GTM Training

Residential Smart PV Service Strategy

More Learning on Youtube



Currently, there are **18 languages** accessible online.

English, Bulgarian, Croatian, Czech, Danish, Dutch, French, German, Greek, Hungarian, Italian, Portuguese, Polish, Romanian, Spanish, Swedish, Turkish, Ukrainian

3 Online Transaction Platform

Extend your warranty for longer convenience
Available for +5, +10, +15 years



Launched in 14 Countries

China, Japan, Bulgaria, Denmark, Finland, France, Greece, Italy, Netherlands, Norway, Portugal, Romania, Spain, Sweden

Check Your
Warranty Status



Purchase Warranty
Extension and FAQ



4 Panoramic Framework of Service Solutions



Installation & Delivery

- Installation Guide
- Intelligent Site Selection Analysis
- Security Management
- Power-on Commissioning

Maintenance

- 24/7 TAC Support
- Spare Parts Services
- Onsite Support

Operation

- Online Services
- Technical Forum
- Technical training



Contact Us

24/7 TAC Support in English

EU Language Support during workdays 9:00-17:30:
Czech, Dutch, Finnish, French, German, Greek, Italian,
Polish, Spanish, Swedish

Tel: 00800 3366 6666 / 0040 31 224 1236

Email: eu_inverter_support@huawei.com

Create a Service Request



Global Service Hotlines

