

Battery charge low



Huawei Technologies Co. Ltd.

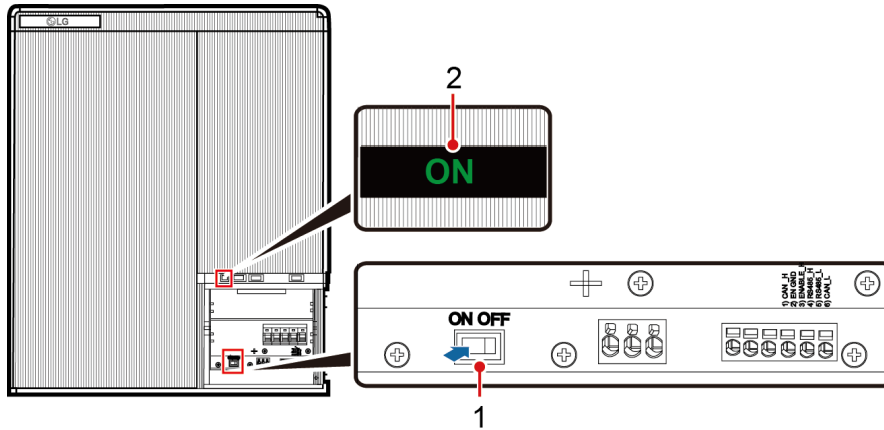
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Symptom:

The Auxiliary Power ON/OFF switch of the battery is turned on. The ON indicator is off, and the battery charge is low.

Turning on the Auxiliary Power ON/OFF switch of the battery:



(1) Auxiliary Power ON/OFF switch (2) Battery ON indicator of the battery

Possible Causes:

- The version of the battery **DC-to-DC converter** is earlier than V4.7.
- The maximum battery charge/discharge power is set to 0. As a result, the battery is not charged for a long time.
- The battery has been stored for a long time, resulting in low charge.
- The battery cable connection is abnormal.
- The SUN2000L has been powered off, and the Auxiliary Power ON/OFF switch of the battery has not been turned off.
- The battery switch trips.

Solution:

Step 1 Turn off the battery switch and Auxiliary Power ON/OFF switch, and contact LG after-sales service.

LG after-sales service:

Area	Contact Info	
HQ (KOR)/ Other regions	Address	29, Gwahaksaneop-3-ro, Oksan-myeon, Heungdeok-gu, Cheongju-si, Chungcheongbuk-do, South Korea
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