

How to create an account on NetEco AU



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This document describe how to create an account on NetEco monitoring portal for Australia using a browser after you finish commissioning the inverter with FusionHome application.

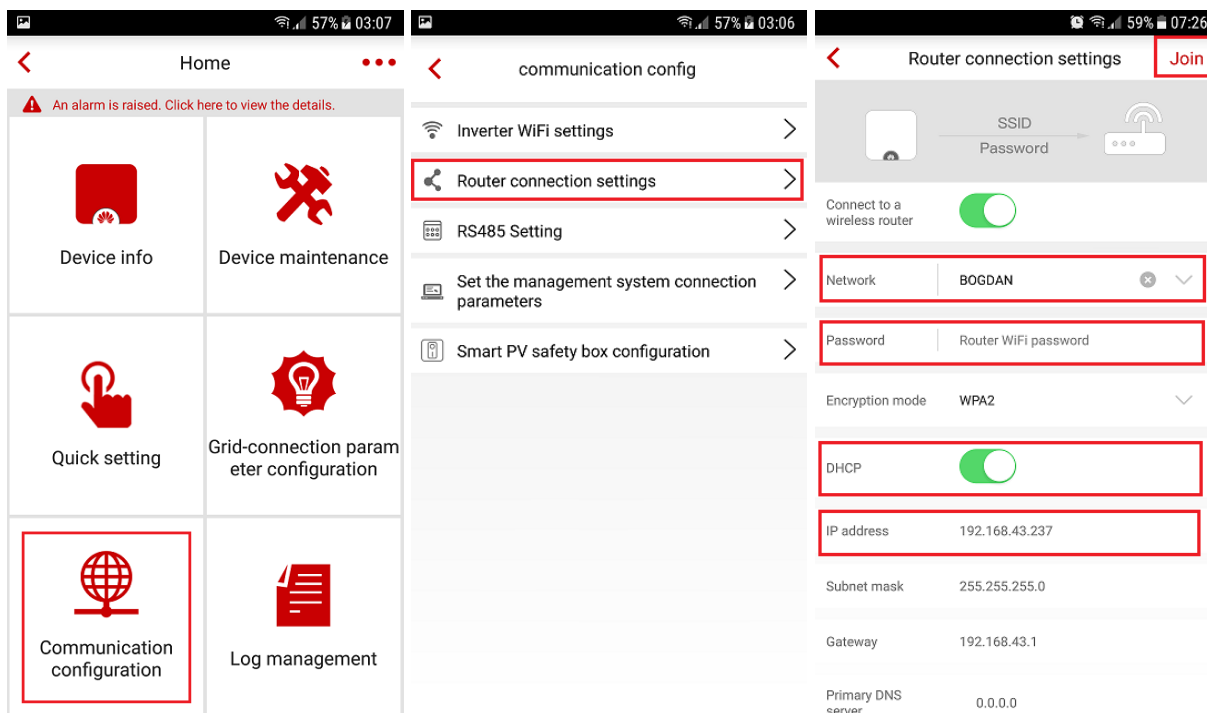
Procedure:

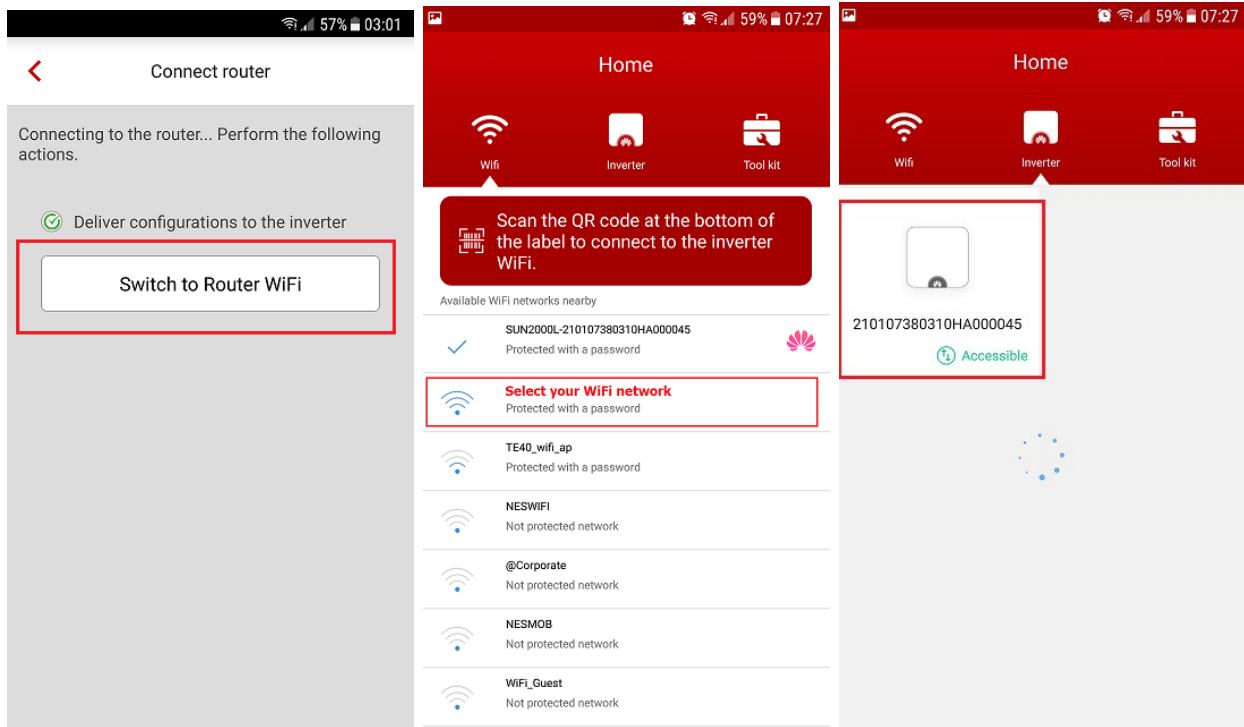
1. Check the router connection settings

Before start to create an account on NetEco check the connection of inverter with your WiFi network like below (skip this step if you already connect the inverter):

From the home page choose “Communication. Configuration” →Router connection settings→set your network and password and select “Join”→select “Switch to router WiFi”→select your WiFi network→login again on FusionHome as installer

After this operation you can check if the router auto assign an IP address to your inverter. In this way you are sure that the inverter is connected to your WiFi network.

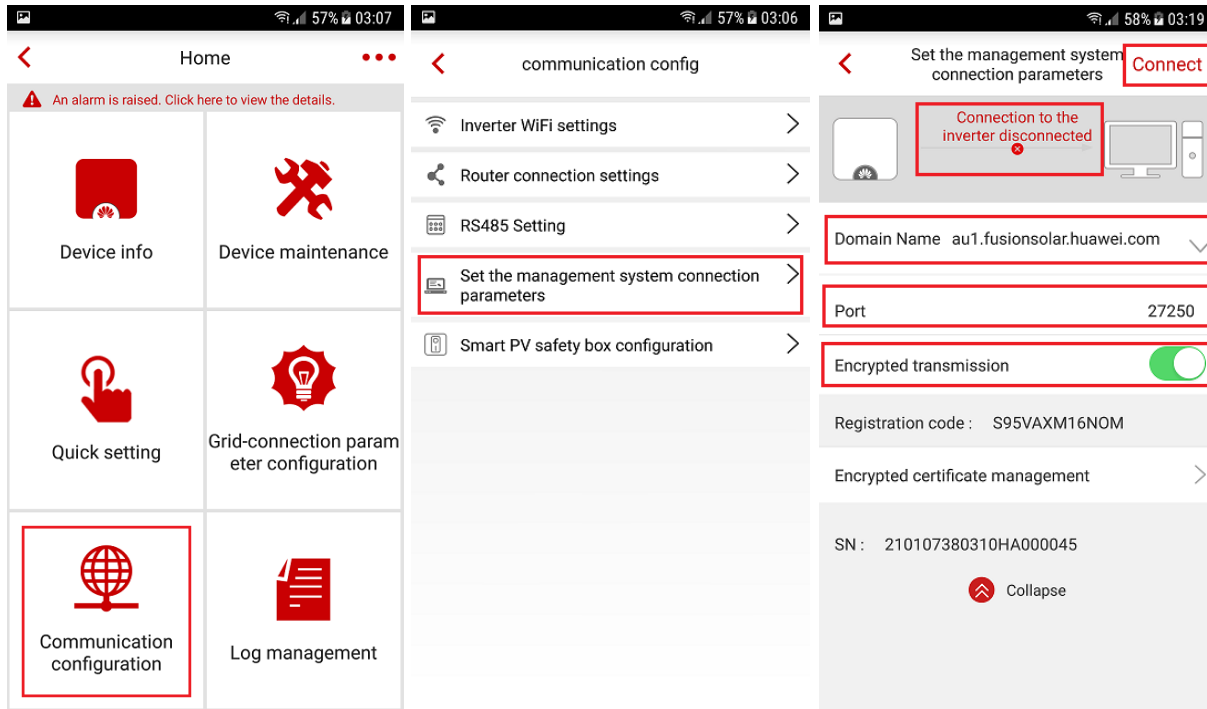




2. Set the NetEco domain name

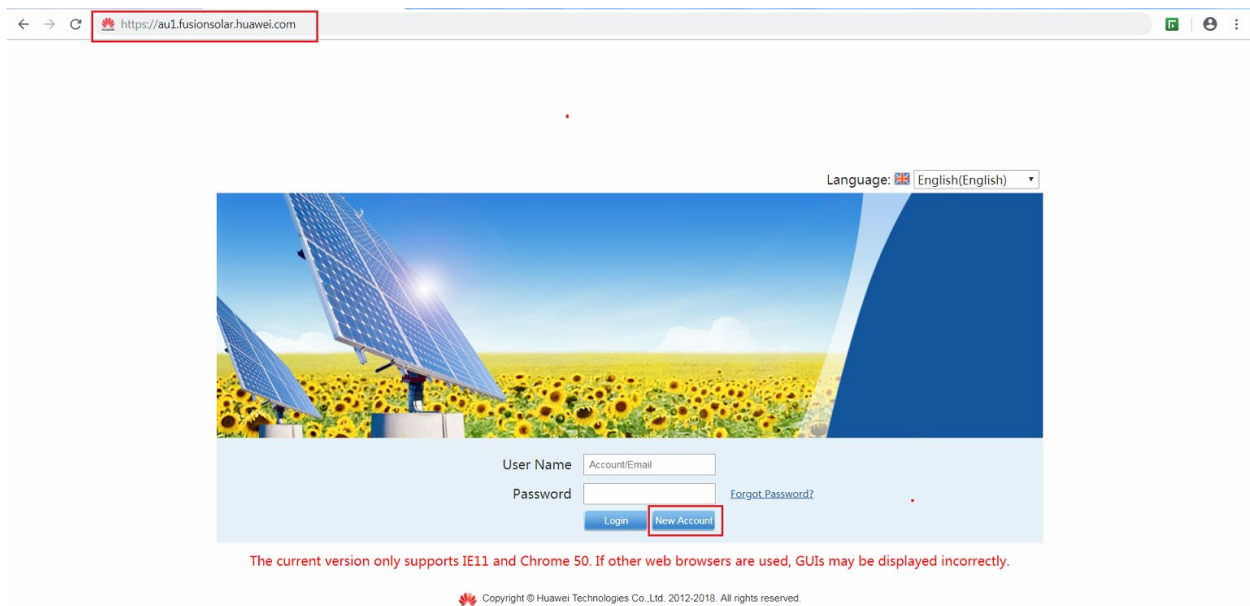
If you don't set the NetEco domain name and the port on the commissioning process then follow the next steps to configure:

- From the home page choose "Communication configuration" → Set the management system connection parameters → set at domain name: **au1.fusionsolar.huawei.com**
- Assure that the port is 27250 and encrypted transmission is enable
- After you set the domain name and the port select "Connect"
- Check the connection with the server before start to create your account on NetEco

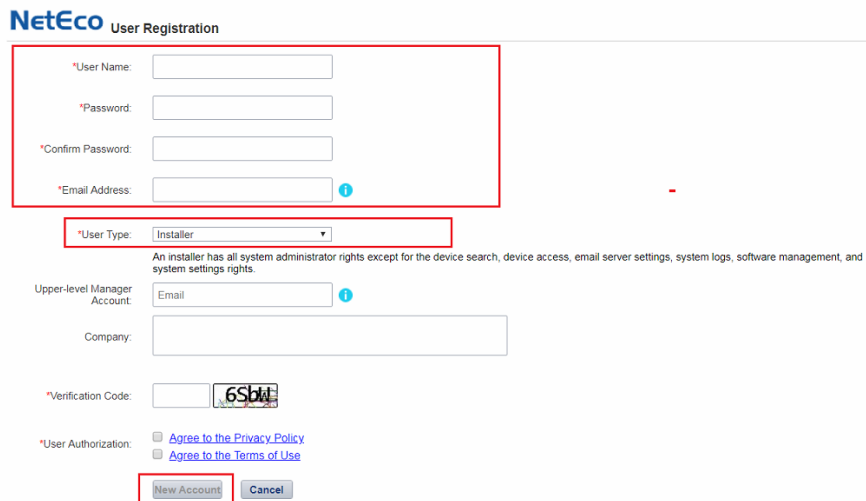


3. Create an installer account on NetEco

Use the next link <https://au1.fusionsolar.huawei.com> to open in a browser (IE, Chrome) choose “New Account”:



Fill the form with requested data, choose installer account, insert the verification code, agree with user authorization and select “New Account”:



NetEco User Registration

*User Name:

*Password:

*Confirm Password:

*Email Address: ⓘ

*User Type:

An installer has all system administrator rights except for the device search, device access, email server settings, system logs, software management, and system settings rights.

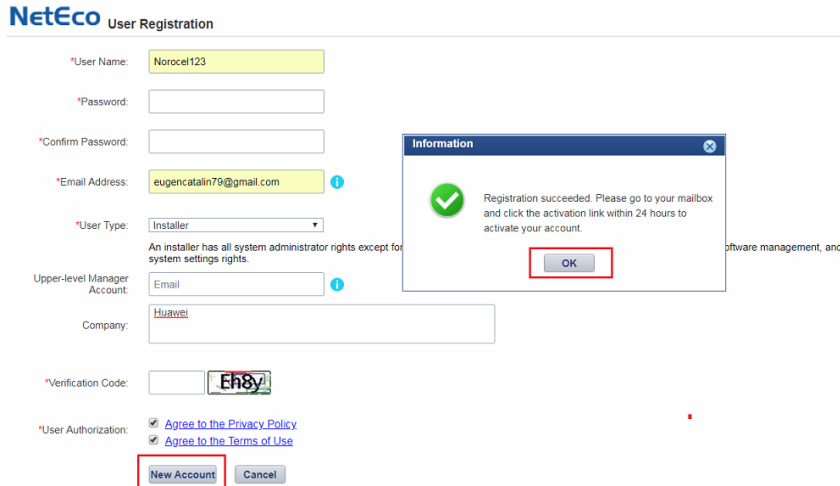
Upper-level Manager Account: ⓘ

Company:

*Verification Code:

*User Authorization: [Agree to the Privacy Policy](#)
 [Agree to the Terms of Use](#)

After you select New Account, an activation link will be send on your email address:



NetEco User Registration

*User Name:

*Password:

*Confirm Password:

*Email Address: ⓘ

*User Type:

An installer has all system administrator rights except for the device search, device access, email server settings, system logs, software management, and system settings rights.

Upper-level Manager Account: ⓘ

Company:

*Verification Code:

*User Authorization: [Agree to the Privacy Policy](#)
 [Agree to the Terms of Use](#)

Information

Registration succeeded. Please go to your mailbox and click the activation link within 24 hours to activate your account.

Login on your email address to activate the account. If received email is not in your inbox you can check also spam folder.

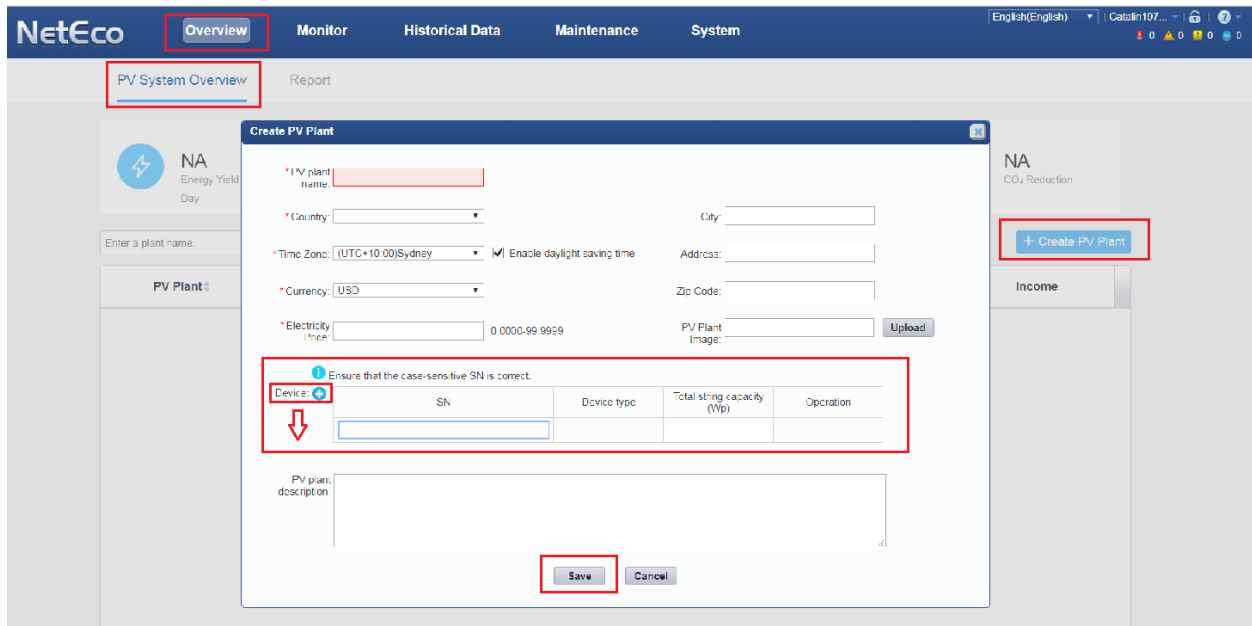
Like an installer with this account you will be able to monitor all the installed inverters and to create PV plants and accounts for the customer. You do not need to create another account for the following installations, with this account you can create plant and user accounts.

4. Create PV plant on NetEco

After you create the installer account you need to create the PV plant on NetEco with the inverter details like below:

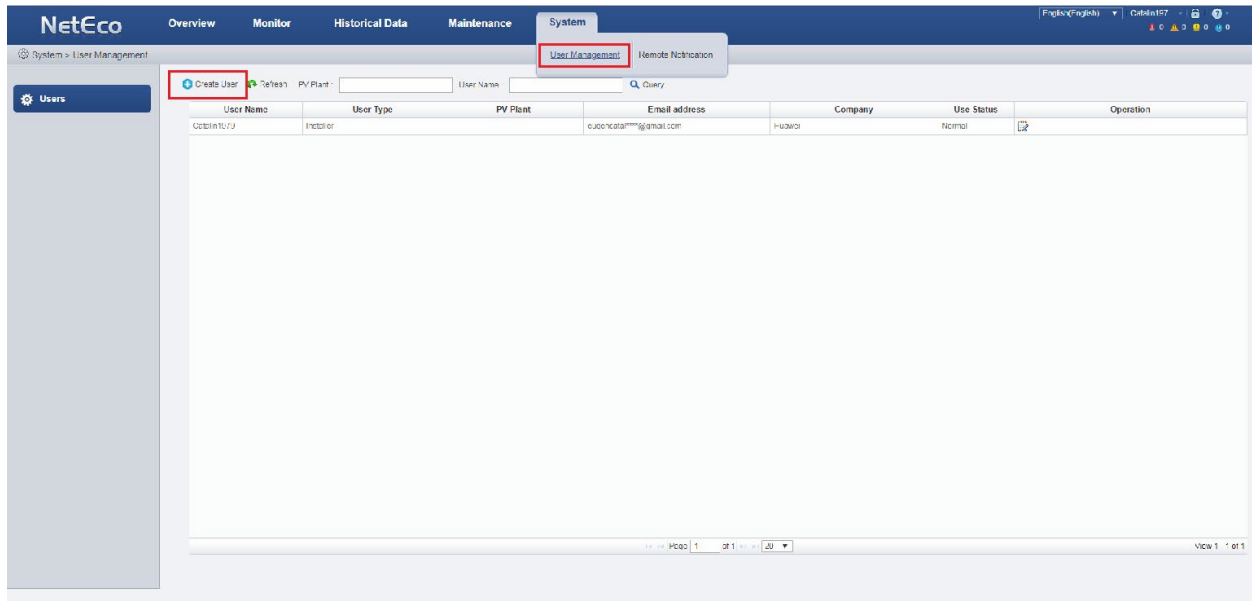
Login on NetEco→Overview menu→PV System Overview→Create PV Plant→fill the form with the requested data→insert the SN of the inverter→Save.

Please note that you can't create the PV plant without SN of the inverter.

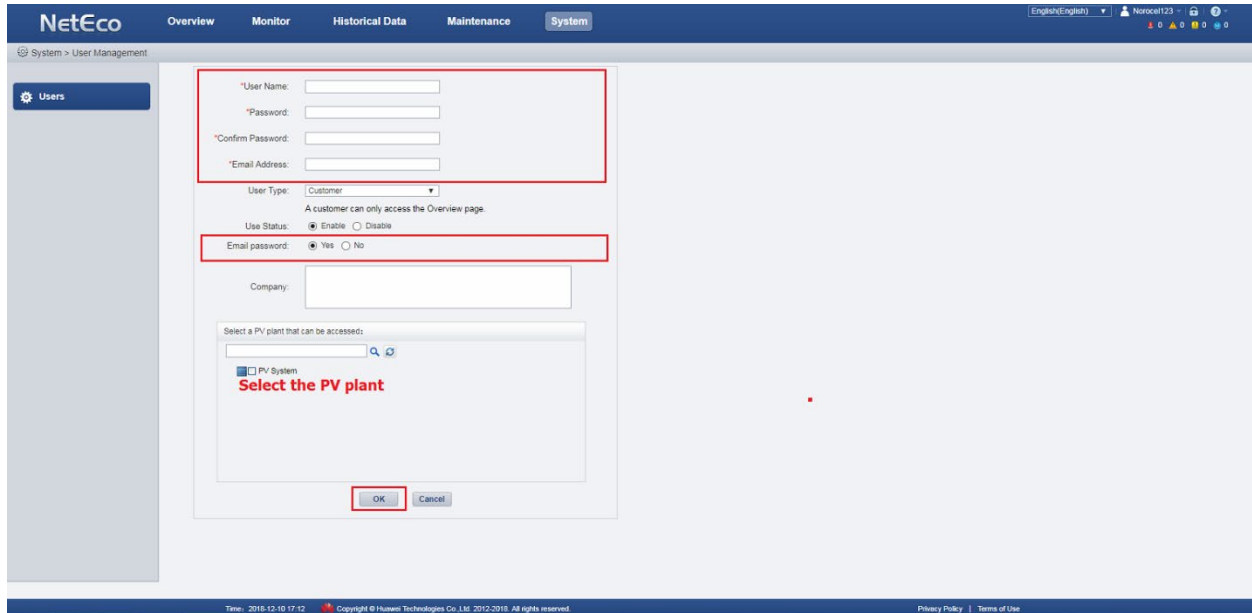


5. Create the account for the customer

From the main page choose System menu→User management→Users→Create user



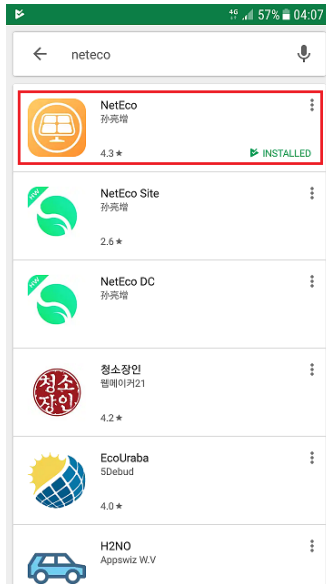
Fill the form with user name, password, email address and chose the user type “Customer”, select Email password (the customer will receive the user name and the password on his email), select the PV plant and ok.



Send to the customer the user name and password if you choose guest account and inform him that he need to change the password when he will connect for the first time. If you choose Customer account he will receive the user name and password on email.

6. Connect on NetEco APP

Download and install the NetEco APP from Play Store (Android) or App Store (Iphone).



After you install the NetEco APP with the same user name and the password created before for the customer, he can connect on NetEco APP and monitor the inverter on his phone. Before connect on NetEco APP you need to login first on a browser with the next link

<https://au1.fusionsolar.huawei.com> be agree with term and condition.

Fill the server address with: **au1.fusionsolar.huawei.com**

