

# Password Recovery Procedures



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Version	Created by	Date	Remarks
01	Huawei e84081311	04.11.2019	Password recover

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This document describe the procedure how to recover the inverter password when you can't connect with SUN2000APP on inverter.

1. Connect the inverter to a Smartlogger1000&2000
2. Provide type of inverter and current software versions
3. Huawei will provide a test version, upgrade the inverter with the test version, the inverter will restart and the password will be recovered to the default value;
4. Re-upgrade the original software version.