

Troubleshooting create the PV plant on Neteco



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01	Huawei e84081311	12.11.2018	Neteco

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This document describe how to fix the problem creating a PV plant on Neteco with the Smrtlogger1000&2000 serial numbers.

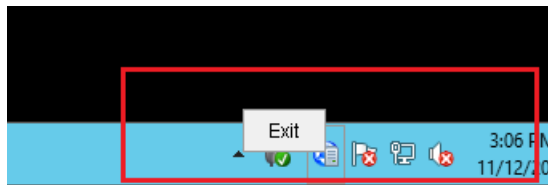
Procedure

1. Connect on the Neteco server

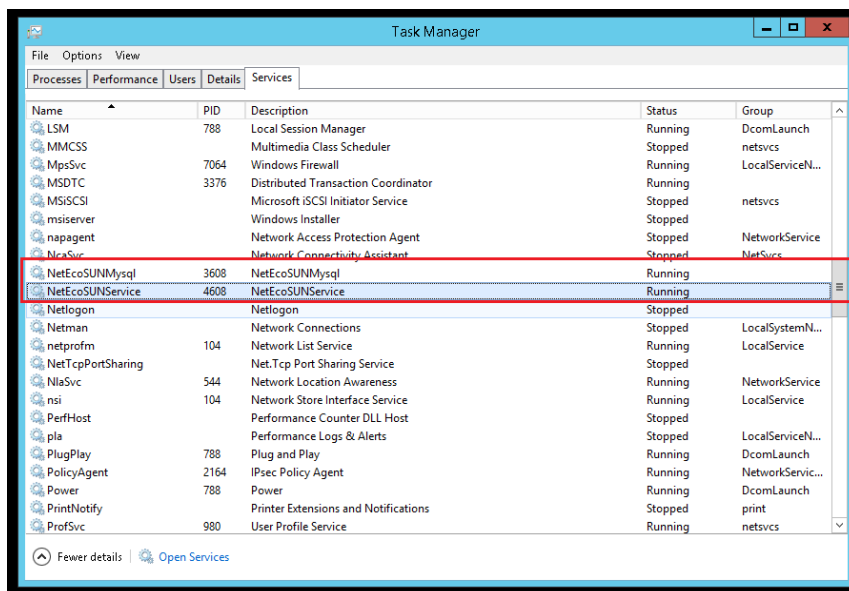
Connect on the Neteco Windows Server 2012 with your administrator account.

2. Stop the Neteco 1000S Service

From the right size of the task bar right click on the Neteco 1000S Service and click exit.

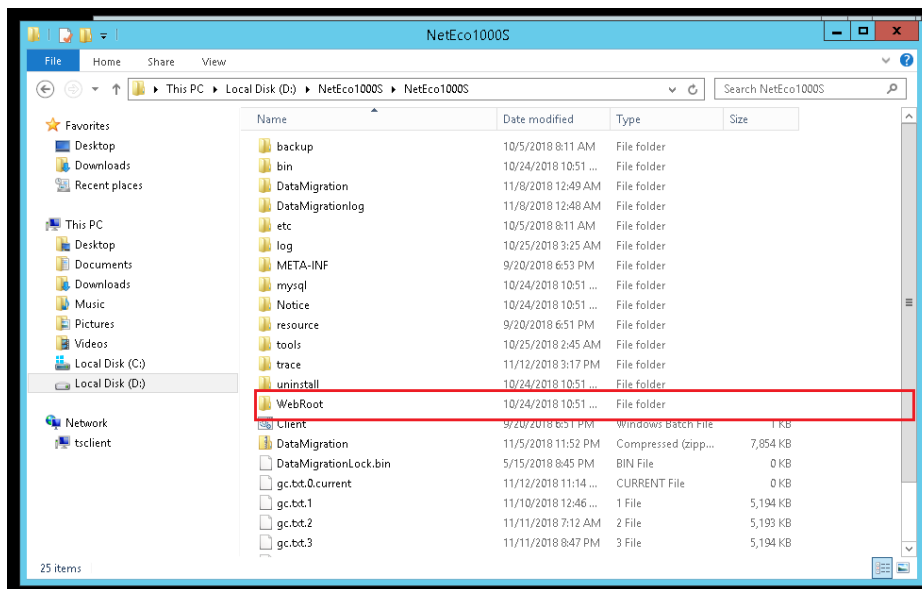


Open the Task Manager→Services and check if the NetecoSUNMysql and NetecoSUNService is stopped.



3. Copy the WebRoot folder

Copy the WebRoot folder form Neteco1000S folder in order to have like backup in case that something wrong happen after you replace the file in Neteco1000S folder.



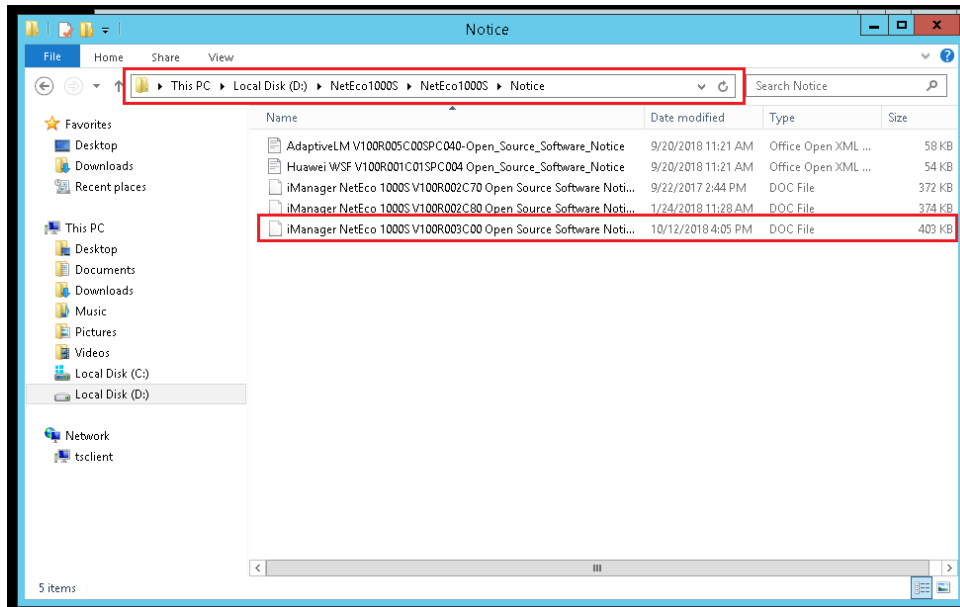
4. Copy on your server the file received

Copy on your server the next file received from Huawei Service Team:
-iManager NetEco 1000S V100R003C00 Open Source Software Notice
-web (xml file)
-neteco (executable jar file)

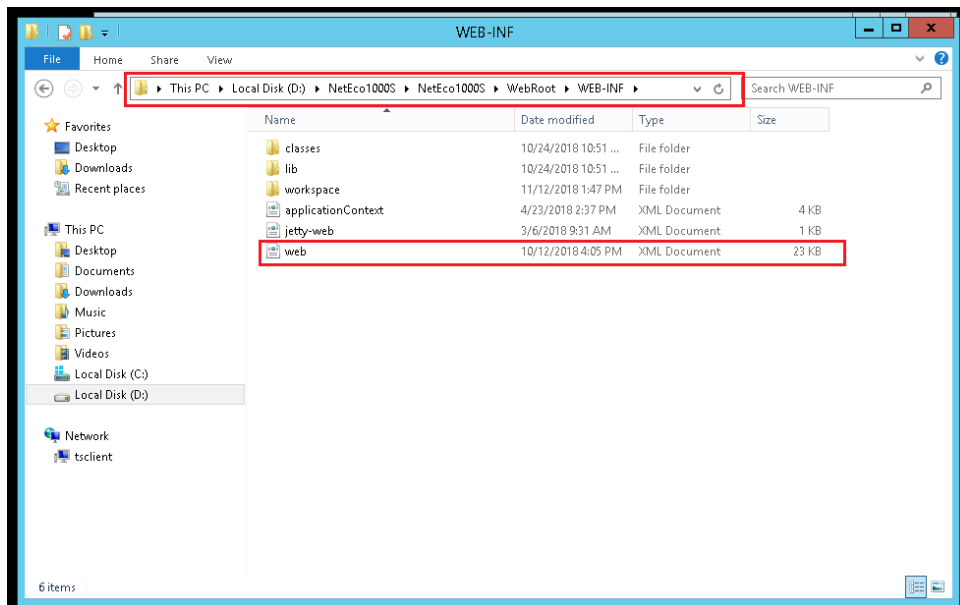
5. Replace the file in Neteco1000S folder

Replace in Neteco1000S folder the file received:

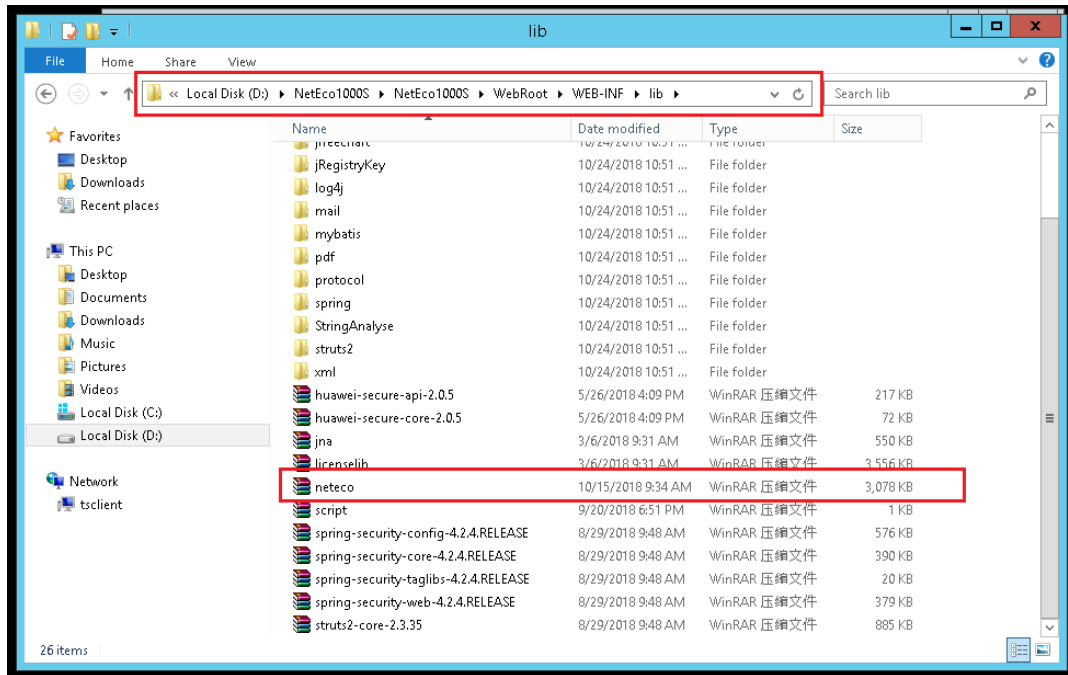
- a. Open the Neteco1000S folder → Neteco1000S → Notice → copy the file iManager NetEco 1000S V100R003C00 Open Source Software Notice → paste → confirm the replacement of the file iManager NetEco 1000S V100R003C00 Open Source Software Notice



- b. Open the Neteco1000S folder→Neteco1000S→WebRoot→Web-inf→paste→confirm the replacement of the file web (xml file)



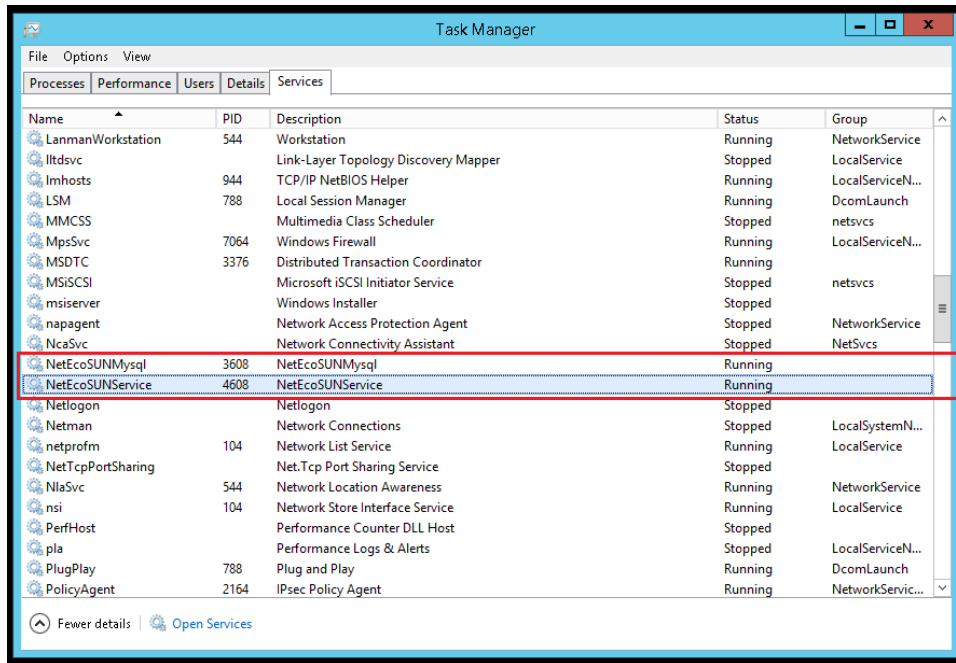
- c. Open the Neteco1000S folder→Neteco1000S→WebRoot→Web-INF→lib→paste→confirm the replacement of the file neteco (executable jar file)



6. Start the Neteco1000S Service



Start the Neteco1000S Service and check in Task Manager if NetecoSUNMysql and NetecoSUNService is running.



7. Connect on Neteco and check the function creating PV plant adding the SN of the Smartlogger

Login on Neteco and create a PV plant inserting the SN of the Smartlogger.

