

Troubleshooting create the PV plant on Neteco



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This document describe how to fix the problem creating a PV plant on Neteco with the Smrtlogger1000&2000 serial numbers.

Procedure

1. Connect on the Neteco server

Connect on the Neteco Windows Server 2012 with your administrator account.

2. Stop the Neteco 1000S Service

From the right size of the task bar right click on the Neteco 1000S Service and click exit.



Open the Task Manager \rightarrow Services and check if the NetecoSUNMysql and NetecoSUNService is stopped.

[™]		Task Manager		_ □ >	ĸ
File Options View					
Processes Performance Users	Details	Services			
					_
Name	PID	Description	Status	Group	^
S LSM	788	Local Session Manager	Running	DcomLaunch	
G MMCSS		Multimedia Class Scheduler	Stopped	netsvcs	
MpsSvc 7064 MSDTC 3376 MSISCSI msiserver napagent NesSwr		Windows Firewall	Running	LocalServiceN	
MCSS MpSSvc 7064 MSDTC 3376 MSSCSI 3376 msiserver 368 Arabigent AcaSuc NetEcoSUNMysql 3608 NetEcoSUNMysql 3608 NetEcoSUNMysql 3608 NetEcoSUNMysql 3608 NetGogon 4008		Distributed Transaction Coordinator	Running		
G. LSM 788 G. MMCSS G. MSSTC G. MpSSvc 7064 G. MSSTC 3376 G. msiserver G. MsrSvc G. NetEcoSUNMysql 3608 G. NetEcoSUNMysql 3608 G. NetEcoSUNMysql 4608 G. NetEcoSUNService 4608 G. NetForofm 104 G. NetTorpPortSharing 104		Microsoft iSCSI Initiator Service	Stopped	netsvcs	
Morrow Construction M		Windows Installer	Stopped		
🧠 napagent		Network Access Protection Agent	Stopped	NetworkService	
C. NcaSvc		Network Connectivity Assistant	Stopped	NetSvcs	
🔍 NetEcoSUNMysql	3608	NetEcoSUNMysql	Running		
S NetEcoSUNService	4608	NetEcoSUNService	Running]=
🖓 Netlogon		Netlogon	Stopped		
🔍 Netman		Network Connections	Stopped	LocalSystemN	
🔍 netprofm	104	Network List Service	Running	LocalService	
NetTcpPortSharing		Net.Tcp Port Sharing Service	Stopped		
🔍 NlaSvc	544	Network Location Awareness	Running	NetworkService	
🔍 nsi	104	Network Store Interface Service	Running	LocalService	
NetTcpPortSharing NlaSvc 544 nsi 104 PerHost nsi		Performance Counter DLL Host	Stopped		
🔍 pla		Performance Logs & Alerts	Stopped	LocalServiceN	
🔍 PlugPlay	788	Plug and Play	Running	DcomLaunch	
🔍 PolicyAgent	2164	IPsec Policy Agent	Running	NetworkServic	
🔍 Power	788	Power	Running	DcomLaunch	
🖓 PrintNotify		Printer Extensions and Notifications	Stopped	print	
Ref ProfSvc	980	User Profile Service	Running	netsvcs	\checkmark
🔿 Fewer details 🍓 Open Se	ervices				

Public



3. Copy the WebRoot folder

Copy the WebRoot folder form Neteco1000S folder in order to have like backup in case that something wrong happen after you replace the file in Neteco1000S folder.

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File Home Share View					× 🕐
⋲ 🍥 ▾ ↑ 퉬 This PC Lo	cal Disk (D:) ► NetEco1000S ► NetEco1000S		~ ¢	Search NetEco1000	a, si
🔶 Favorites	Name	Date modified	Туре	Size	^
🛄 Desktop	퉬 backup	10/5/2018 8:11 AM	File folder		
🐌 Downloads	퉬 bin	10/24/2018 10:51	File folder		
💹 Recent places	퉬 DataMigration	11/8/2018 12:49 AM	File folder		
	퉬 DataMigrationlog	11/8/2018 12:48 AM	File folder		
👰 This PC	퉬 etc	10/5/2018 8:11 AM	File folder		
膧 Desktop	퉬 log	10/25/2018 3:25 AM	File folder		
Documents	퉬 META-INF	9/20/2018 6:53 PM	File folder		
🐌 Downloads	퉬 mysql	10/24/2018 10:51	File folder		
🐌 Music	퉬 Notice	10/24/2018 10:51	File folder		=
📔 Pictures	퉬 resource	9/20/2018 6:51 PM	File folder		
📔 Videos	퉬 tools	10/25/2018 2:45 AM	File folder		
🊢 Local Disk (C:)	퉬 trace	11/12/2018 3:17 PM	File folder		
👝 Local Disk (D:)	🛄 uninstall	10/24/2018 10:51	File folder		
	퉬 WebRoot	10/24/2018 10:51	File folder		
🗣 Network	S Client	9/20/2018 b:51 PM	Windows Batch File	T KB	
🖳 tsclient	🊹 DataMigration	11/5/2018 11:52 PM	Compressed (zipp	7,854 KB	
	📄 DataMigrationLock.bin	5/15/2018 8:45 PM	BIN File	0 KB	
	gc.txt.0.current	11/12/2018 11:14	CURRENT File	0 KB	
	gc.txt.1	11/10/2018 12:46	1 File	5,194 KB	
	📄 gc.txt.2	11/11/2018 7:12 AM	2 File	5,193 KB	
	📄 gc.txt.3	11/11/2018 8:47 PM	3 File	5,194 KB	~
25 items					

4. Copy on your server the file received

Copy on your server the next file received from Huawei Service Team: -iManager NetEco 1000S V100R003C00 Open Source Software Notice -web (xml file)

-neteco (executable jar file)

5. Replace the file in Neteco1000S folder

Replace in Neteco1000S folder the file received:

 a. Open the Neteco1000S folder→Neteco1000S→Notice→ copy the file iManager NetEco 1000S V100R003C00 Open Source Software Notice→paste→confirm the replacement of the file iManager NetEco 1000S V100R003C00 Open Source Software Notice



👪 l 🕞 🚯 = l	Notice			
File Home Share View				v 🕐
📀 🍥 👻 🏦 🕌 🕨 This PC 🔸 Loc	tal Disk (D:) → NetEco1000S → NetEco1000S → Notice	~ ¢	Search Notice	Q
🚖 Favorites	Name	Date modified	Туре	Size
🛄 Desktop	AdaptiveLM V100R005C00SPC040-Open_Source_Software_Notice	9/20/2018 11:21 AN	1 Office Open XML	58 KB
〕 Downloads	Huawei WSF V100R001C01SPC004 Open_Source_Software_Notice	9/20/2018 11:21 AM	1 Office Open XML	54 KB
🔠 Recent places	📄 iManager NetEco 1000S V100R002C70 Open Source Software Noti	9/22/2017 2:44 PM	DOC File	372 KB
	iManager NetEco 1000S V100R002C80 Open Source Software Noti	1/24/2018 11:28 AN	1 DOC File	374 KB
🌉 This PC	📄 iManager NetEco 1000S V100R003C00 Open Source Software Noti	10/12/2018 4:05 PN	1 DOC File	403 KB
📜 Desktop				
Documents				
bownloads 📃				
🏰 Music				
Pictures				
📑 Videos				
Local Disk (C:)				
👝 Local Disk (D:)				
Gen and the				
Network				
n tschent				
	< 111			>
5 items				

b. Open the Neteco1000S folder→Neteco1000S→WebRoot→Webinf→paste→confirm the replacement of the file web (xml file)

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File Home Share View					~ ()
🛞 👻 🕈 퉬 דhis PC 🕨 Lo	cal Disk (D:) + NetEco1000S + NetEco1000S +	WebRoot + WEB-INF	• v C	Search WEB-INF	Ą
🔆 Favorites	Name	Date modified	Туре	Size	
🛄 Desktop	퉬 classes	10/24/2018 10:51	File folder		
鷆 Downloads	퉬 lib	10/24/2018 10:51	File folder		
🕮 Recent places	퉬 workspace	11/12/2018 1:47 PM	File folder		
	applicationContext	4/23/2018 2:37 PM	XML Document	4 KB	
🌉 This PC	📄 jetty-web	3/6/2018 9:31 AM	XML Document	1 KB	
膧 Desktop	📑 web	10/12/2018 4:05 PM	XML Document	23 KB	
Documents					
🚺 Downloads					
Music					
Pictures					
Videos					
Local Disk (C:)					
Cocar Disk (D:)					
😡 Network					
tsclient					
P# Ocience					
6 items					

c. Open the Neteco1000S folder→Neteco1000S→WebRoot→Web-INF→lib→paste→confirm the replacement of the file neteco (executable jar file)



📕 🕞 🚯 🖛	lib				_	D X
File Home Share View						~ ()
) 📀 👻 ↑ 🕌 « Local Disk (D:)	▶ NetEco1000S ▶ NetEco1000S ▶ WebRoot	► WEB-INF ► lib ►	× ٿ	Search lib		Q,
🔆 Favorites	Name	Date modified	Туре	Size		^
Desktop	퉬 jRegistryKey	10/24/2018 10:51	File folder			
Downloads	퉬 log4j	10/24/2018 10:51	File folder			
🔛 Recent places	퉬 mail	10/24/2018 10:51	File folder			
_	퉬 mybatis	10/24/2018 10:51	File folder			
🛃 This PC	鷆 pdf	10/24/2018 10:51	File folder			
📙 Desktop	鷆 protocol	10/24/2018 10:51	File folder			
Documents	鷆 spring	10/24/2018 10:51	File folder			
bownloads 🖉	퉬 StringAnalyse	10/24/2018 10:51	File folder			
Music	퉬 struts2	10/24/2018 10:51	File folder			
Pictures	🍑 xml	10/24/2018 10:51	File folder			
📕 Videos	🞥 huawei-secure-api-2.0.5	5/26/2018 4:09 PM	WinRAR 压缩文件	217 KB		
🏜 Local Disk (C:)	는 huawei-secure-core-2.0.5	5/26/2018 4:09 PM	WinRAR 压缩文件	72 KB		=
👝 Local Disk (D:)	🔚 jna	3/6/2018 9:31 AM	WinRAR 压缩文件	550 KB		
	🚬 licenselih	3/6/2018 9:31 AM	WinRAR 压缩文件	3 556 KB	_	
👊 Network	🔚 neteco	10/15/2018 9:34 AM	WinRAR 压缩文件	3,078 KB		
🖳 tsclient	🔚 script	9/20/2018 6:51 PM	WinRAR 压缩文件	1 KB		
	는 spring-security-config-4.2.4.RELEASE	8/29/2018 9:48 AM	WinRAR 压缩文件	576 KB		
	🞥 spring-security-core-4.2.4.RELEASE	8/29/2018 9:48 AM	WinRAR 压缩文件	390 KB		
	는 spring-security-taglibs-4.2.4.RELEASE	8/29/2018 9:48 AM	WinRAR 压缩文件	20 KB		
	는 spring-security-web-4.2.4.RELEASE	8/29/2018 9:48 AM	WinRAR 压缩文件	379 KB		
	🔚 struts2-core-2.3.35	8/29/2018 9:48 AM	WinRAR 压缩文件	885 KB		~
26 items						

6. Start the Neteco1000S Service



Start the Neteco1000S Service and check in Task Manager if NetecoSUNMysql and NetecoSUNService is running.



		Task Manager		_ 🗆 X
File Options View				
Processes Performance Users	Details	Services		
Name	PID	Description	Status	Group ^
🔍 LanmanWorkstation	544	Workstation	Running	NetworkService
🔍 lltdsvc		Link-Layer Topology Discovery Mapper	Stopped	LocalService
🕼 Imhosts 944		TCP/IP NetBIOS Helper	Running	LocalServiceN
Q. LSM	788	Local Session Manager	Running	DcomLaunch
MMCSS		Multimedia Class Scheduler	Stopped	netsvcs
🔍 MpsSvc	7064	Windows Firewall	Running	LocalServiceN
MSDTC .	3376	Distributed Transaction Coordinator	Running	
C MSiSCSI		Microsoft iSCSI Initiator Service	Stopped	netsvcs
🔍 msiserver		Windows Installer	Stopped	=
🔍 napagent		Network Access Protection Agent	Stopped	NetworkService
🔍 NcaSvc		Network Connectivity Assistant	Stopped	NetSvcs
🔍 NetEcoSUNMysql	3608	NetEcoSUNMysql	Running	
RetEcoSUNService	4608	NetEcoSUNService	Running	
🖓 Netlogon		Netlogon	Stopped	
🔍 Netman		Network Connections	Stopped	LocalSystemN
🔍 netprofm	104	Network List Service	Running	LocalService
NetTcpPortSharing		Net.Tcp Port Sharing Service	Stopped	
端 NIaSvc	544	Network Location Awareness	Running	NetworkService
🔍 nsi	104	Network Store Interface Service	Running	LocalService
端 PerfHost		Performance Counter DLL Host	Stopped	
🔍 pla		Performance Logs & Alerts	Stopped	LocalServiceN
🌼 PlugPlay	788	Plug and Play	Running	DcomLaunch
🔍 PolicyAgent	2164	IPsec Policy Agent	Running	NetworkServic 🗡
🔿 Fewer details 🏩 Open S	ervices			

7. Connect on Neteco and check the function creating PV plant adding the SN of the Smartlogger

Login on Neteco and create a PV plant inserting the SN of the Smartlogger.

reate PV Plant					
* PV Plant Name:					
* Country:	•		City:		
* Time Zone:	(UTC+01:00)Berlin V	Enable daylight saving time	Address:		
* Currency:	EUR 🔻		Zip Code:		
* Electricity Price:		0.0000-99.9999	PV Plant Image:		Upload
🚺 E Device: 🛟	insure wat we case-sensitive SN	is correct.	Total String Canacity (M)		
-			Iotal Offing Capacity (W		_
PV Plant Description:					,
		Save	Cancel	,	