

Troubleshooting connecting on NetEco



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After we add a PV plant on NetEco you received a link from Huawei support team in order to use on web browser to access NetEco platform.

<u>Example</u>: How to open link: <u>https://52.58.159.100:8443</u> in the web browser IE (at least version 11) and Chrome (at least version 50) to connect on NetEco. *The next steps can be followed to access all NetEco server IP.*

Connect with Chrome Browser:

Insert in the browser the link and follow the next steps:

- 1. Click ADVANCED
- 2. Click Proceed to 52.58.159.100(unsafe)
- 3. Insert you user name and password







The current version only supports IE11 and Chrome 50. If other web browsers are used, GUIs may be displayed incorrectly.



Connect with Internet Explorer Browser:

Insert in the browser the link and follow the next steps:

- 1. Click continue to this website
- 2. Insert you user name and password

8	There is a problem with this website's security certificate.
	The security certificate presented by this website was issued for a different website's address. The security certificate presented by this website was not issued by a trusted certificate authority.
	Security certificate problems may indicate an attempt to fool you or intercept any data you send to the server.
	We recommend that you close this webpage and do not continue to this website.
9	Click here to close this webpage.
	Continue to this website (not recommended).
	More information
	User name Password Login

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